# FAITH AND INCLUSION AT OMNIBRANDS

DRIVING REVENUE THROUGH TOLERANCE



# AGENDA:

- State of OmniBrands: Newton
- Why This Matters
- Our Recommendations
- Risk

**NUD** 

Next Steps





#### Ryan Wilson

"On Shabbat something happens to the world – the world becomes infinite again."

Rabbi Schlomo

#### Yash Agrawal

"Tolerance and diversity: Truth is one, paths are many."

Swami Vivekananda

#### Yasmin Abuomar

"And whoever saves a life, it will be as if they saved all of humanity."

Surah Al-Ma'ida-32

Hardik Jain

"I am neither anger, nor pride, nor deceit, nor greed."

Kundakunda

### OUR TEAM



# DRIVING REVENUE THROUGH TOLERANCE

STATE OF OMNIBRANDS: NEWTON

# LOST REVENUE

"After losing someone close to me, time off was good but I felt like even when I returned I couldn't function."

### **OmniBrands Internal Productivity Benchmark**

<b>Process Reliability</b>	Ranking
91%+	Exceptional
86% - 90%	Excellent
80% - 85%	Satisfactory
70%-79%	Needs Improvement
66% - 74%	Unacceptable

Process Reliability has fallen by 5% YoY... and by 8% compared to this quarter last year\*

\*Representing an increased scrap loss of \$956,250

# BURNOUT

8/31/2023      9/30/2023      10/31/2023      11/30/2023      12/31/20        echnician Attrition Rate      1%      1%      2%      3%      3	123 1/31/2024						
	23 1/31/2024	12/31/2023 1	11/30/2023	10/31/2023	9/30/2023	8/31/2023	
	3% 4%	3%	3%	2%	1%	1%	Technician Attrition Rate
8/31/2022 9/30/2022 10/31/2022 11/30/2022 12/31/20	)22 1/31/2023	12/31/2022 1	11/30/2022	10/31/2022	9/30/2022	8/31/2022	
		1%					Fechnician Attrition Rate
hnician Attrition Rate 2% 1% 1% 1% 1	1% 29	1%	1%	1%	1%	2%	hnician Attrition Rate:

- Attrition has increased by 250% over the same time period
- "A lot of good people have left because they're just burned out or feel like they're missing out on life outside work. We're all feeling the stretch."

# DISEMPOWERING ENVIRONMENT

OmniBrands' NA Interfaith ERG Membership	Corporate	Plant	Total
Total Employees	2,000	18,000	20,000
Members on email list	323	378	701
Members as a % of total employees	16.15%	2.10%	3.51%
Active Members*	42	8	50
Active as a % of total members	13.00%	2.00%	7.07%
*Active members attend at least 1 event per year			

"It is challenging to regularly participate in daily prayers when I must be on the line my entire shift."

# QUIET QUITTING

"We've been allotted a supply closet for meditation and those who say daily prayers, however it gets busy and isn't easily accessible given our short breaks."

Exhibit 4a. Productivity: Process Reliability Issues	8/31/2	3	9/30/23		10/31/23	11/30/23	12/31/23	1/31/24
Total # of Unplanned Issues Across All Lines		5	4		7	7	9	12
Cause * see key	1,3,4,1,2		3,3,6,1	1,1	L,3,4,1,3,4	1,1,3,4,1,3,4	1,1,1,2,2,2,3,3,4	1,1,1,2,2,3,3,4,6,6,1
Total Time Down due to Unplanned Issues	22	5	180		315	315	405	540
Scrap due to Unplanned Down Time	\$ 281,250	) ;	\$ 225,000	\$	393,750	\$ 393,750	\$ 506,250	\$ 675,000
Planned Down Time Per Month in minutes	48	0	480		480	480	480	480
Scrap due to Planned Down Time	\$ 600,000	) ;	\$ 600,000	\$	600,000	\$ 600,000	\$ 600,000	\$ 600,000
Avg Scrap Factor / Hour	\$ 75,00	);	\$ 75,000	\$	75,000	\$ 75,000	\$ 75,000	\$ 75,000

Exhibit 4a. Productivity: Process Reliability Issues	8/31/22	9/30/22	10/31/22	11/30/22	12/31/22	1/31/23
Total # of Unplanned Issues Across All Lines	6	6	4	4	3	4
Cause * see key	1,2,3,3,2	1,1,1,2,2,2	1,2,3,4	1,2,3,4	4,3,4	1,1,3,3
Total Time Down due to Unplanned Issues	270	270	180	180	135	180
Scrap due to Unplanned Down Time	\$ 337,500	\$ 337,500	\$ 225,000	\$ 225,000	\$ 168,750	\$ 225,000
Planned Down Time Per Month in minutes	480	480	480	480	480	480
Scrap due to Planned Down Time	\$ 600,000	\$ 600,000	\$ 600,000	\$ 600,000	\$ 600,000	\$ 600,000
Avg Scrap Factor / Hour	\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000	\$ 75,000

Avg monthly Increase in Scrap due to Unplanned Issues : \$318,750

# DRIVING REVENUE THROUGH TOLERANCE

# OMNIBRANDS' EMPLOYEE WELLNESS

An employee with high wellbeing is an engaged employee

When employees trust that they will be treated fairly, they are 9.8 times more likely to look forward to work and 6.3 times more likely to take pride in their job.\*

\*Source: Appendix A

Areas	Concerns	Score
Physical Health	Ergonomics and fatigue	3.18
Mental Health	<b>Mental Health Resources</b>	2.17
Social Health	Belonging Inclusion	3.37
Spritual Health	<b>Respecting Personal Beliefs</b>	1.99

# WHY DOES IT MATTER

Benefits of high work psychological safety:

27%

Reduction in employee turnover

50%

More Productivity

**76%** More engagement

57% More Collaboration

Source: Appendix A

# WHY DOES IT MATTER

Benefits of high work psychological safety:

2.3X

Higher Cashflow per employee

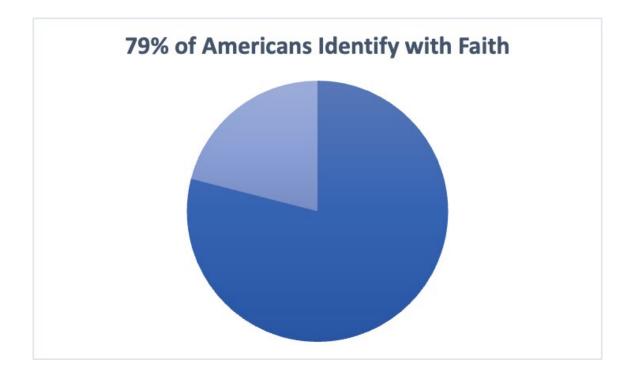
30%

Increased Performance

**19%** Higher Revenue

**75%** Surpass Financial Goals

# FAITH AS EMPOWERMENT



- 56% say faith is a major factor in their careers
- Employee morale is affected most by religious accomodation\*

\*SHRM Religion and Corporate Culture Survey



# SOLUTIONS: RECENTERING FAITH

- Restructure Shifts
- Floating Holidays
- Interfaith Hall
- Re-Org ERG

# A NEW SHIFT FOR A NEW DAY

#### **Current Shift Rotations**

- 12 Hour Shifts, 4 Days per Week
- Overtime hours 16
- Direct labor wages ~\$19.5 million

#### **Proposed Shift Rotations**

- 8 Hour Shifts, 5 Days per Week
- Overtime hours 8
- Direct labor wages ~\$13.5 million
  Savings in direct wages ~\$6million

12 hour Shift Structure	Labor Wages	Manager Wages
Total Workers	176	24
Workers pay	25	27.5
Hours Worked	60	60
Overtime	28	28
Total Pay	325600	48840
Weekly Pay per employee	1850	2035
Yearly Pay	16931200	2539680
Total Pay		19,470,880.00

8 Shift Structure	Labor Wages	Manager Wages
Total Workers	176	24
Workers pay	25	27.5
Hours Worked	48	48
Overtime	8	8
Total Weekly Pay	228800	34320
Weekly Pay per employee	1300	1430
Yearly Pay	11897600	1784640
Total Pay		13,682,240.00
Total Savings in Overtime		5,788,640.00

Reduction in Attrition							
Total Employees	200						
Increase Voluntary Attrition Rate	2%						
Yearly Attrition	48						
Attrition Cost	15,000						
Total Attrition Cost per year	720,000						

Annual Savings for DEI	focused Initiatives
Savings in Overtime	6,000,000
Reduce Attrition	720,000
Savings in Scrap	3,825,000
Total Savings	10,545,000

# THE NEW STRUCTURE

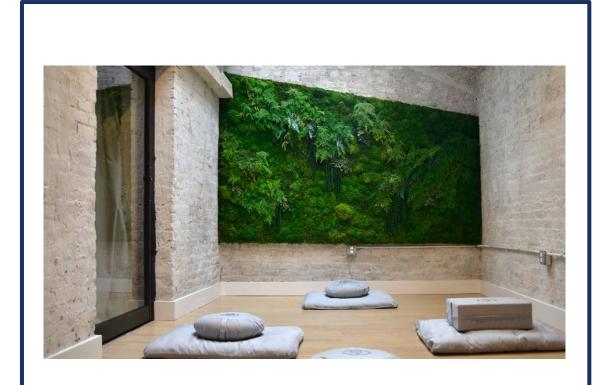
# FLOATING HOLIDAYS



"As an Interfaith Organization, how do you handle religious holidays for your employees?"

\*Harvard Business Review

## INTERFAITH PRAYER CENTER



"At the heart of the center is an atmosphere that both ideally and practically links the theological ideas of varying faith traditions with concrete deeds of social and community service."

\*Johns Hopkins

#### Age structure and median age of U.S. religious groups

% of U.S. adults in each religious group who are ages 18-29, 30-49, 50-64 and 65 or older

	Ages 18-29	30-49	50-6	i4			65+	Median age
Presbyterian Church in America	11%	18%	32	%			39%	59
Presbyterian Church (U.S.A.)	8	24	30	)			38	59
United Church of Christ	10	23		36			31	59
Anglican Church	8	30		28			33	57
United Methodist Church	9	29		30			32	57
Lutheran Church-Missouri Synod	10	32		28			30	56
Episcopal Church	9	26		31			35	56
Evangelical Lutheran Church in America	12	27		30			31	55
Southern Baptist Convention	13	28		33			27	54
Church of the Nazarene	14	29		38			19	53
Church of God (Cleveland, Tenn.)	12	32		40			16	53
National Baptist Convention	11	30		36			23	53
Assemblies of God	14	32		31			23	52
American Baptist Churches USA	21	2		3	2		19	50
Jehovah's Witness	15	34		29	)		23	50
Jewish	22	2		26			26	50
African Methodist Episcopal Church	16	33		23			27	50
Unitarian Universalist	17	32		28	}		22	50
Catholic	17	33		29	9		20	49
Churches of Christ	20	32	2	2	7		21	48
Church of God in Christ	23		35		29		13	47
All U.S. adults	22		34		26		18	46
Seventh-day Adventist	28		35		17		20	45
Mormon	22		40		22		16	43
Orthodox Christian	26		40		2	21	13	40
Buddhist	34		3			3	14	39
"Nothing in particular"	32			38		21	9	38
Agnostic	39			35		16	9	34
Atheist	40			37		14	9	34
Muslim	44			37		13		33
Hindu	34			5	5		6 4	33

# REDUCING THE GENERATION GAP

"There's noticeable friction sometimes between younger and older workers, especially when it comes to understanding each other's views or ways of working."

\*Historically black Protestant tradition

Note: Evangelical, mainline and historically black Protestant indicate Protestant tradition of the row group. Source: 2014 U.S. Religious Landscape Study, conducted June 4-Sept. 30, 2014.

#### PEW RESEARCH CENTER

# REORGANIZE ERG

"Gallup finds that highly engaged teams show 23% difference in profitability, and those teams who score in the top 20% for engagement have an 81% difference in absenteeism, and 43% difference in turnover."\*

\*Qualtrics



## SUCCESS METRICS



- Satisfaction survey increase in Mental Health and Spiritual Health by 30%
- Reduce absenteeism and employee turnover to 2023 levels
- Establish interfaith committee

### FINANCIAL BENEFITS

Newton Plant	
2023 Fiscal Year Income Statement	
\$ USD	
Attributed Net Sales	125,280,000
Cost of Goods	
Raw Materials	13,154,400
Direct Labor	26,308,800
Manufacturing Overhead	4,384,800
Total COGS	43,848,000
Gross Profit	81,432,000
Gross Margin	65%
Operating Expenses	
Administrative Expenses	939,600
Utilities	8,456,400
Maintenance	2,818,800
Depreciation	6,577,200
Total Operating Expenses	18,792,000
	62 642 000
Operating Income	62,640,000
Operating Margin	50%

#### Newton Plant 2024 Projected Income Statement Attributed Net Sales 125,280,000 COGS **Raw Materials** 9,329,400 **Direct Labour** 19,588,800 Manufacturing Overhead 4,384,800 Total COGS 33,303,000 Gross Profit 91,977,000 Gross Margin 73% **Operating** Expense Admin Expenses 939,600 Utilities 8,456,400 Maintenance 2,818,800 6,577,200 Depriciation **Total Operating Expense** 18,792,000 Operating Income 73,185,000 **Operating Margin** 58%

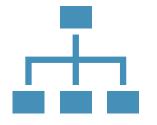
### Source : Appendix C

# RISKS

- Workers unsatisfied with new shift structure
- High rates of leaves during the same holiday
- Conflict between different faith groups



# IMMEDIATE NEXT STEPS







Restructure Shifts

Dedicate Interfaith Prayer Center Religious Tolerance Trainings and Found Interfaith Committee

# THE END

THANK YOU



# **APPENDIX A**

- <u>https://globisinsights.com/leadership/benefits-of-dei-in-the-workplace/</u>
- a diverse company has 2.3 times higher cash flow per employee, and that inclusive teams improve performance by up to 30%.
- In fact, more diverse companies report 19% higher revenue than traditional ones.
- Gartner study based on similar statistics predicts that 75% of companies with strong DEI in their management teams will surpass their financial goals.
- When employees trust that they will be treated fairly, they are 9.8 times more likely to look forward to work and 6.3 times more likely to take pride in their job.

# APPENDIX B

https://www.shrm.org/topics-tools/news/hr-magazine/religion-work

# APPENDIX C

https://www.gallup.com/workplace/236366/right-culture-not-employee-satisfaction.aspx :

- > When taken together, the behaviors of highly engaged business units result in a 23% difference in profitability.
- Engaged employees make it a point to show up to work and do more work -- highly engaged business units realize an 81% difference in absenteeism and a 14% difference in productivity.
- > Highly engaged business units achieve a 43% difference in turnover.