

**CURTIS LEBARON**  
**Curriculum Vitae**

**CORRESPONDENCE**

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**SELF-DESCRIPTION**

I use video research methods to study organizational behavior. After recording people's activities and practices, I use digital technologies to analyze the patterns and packaging of human behavior—conversational, material, and embodied—toward locating and explaining the behavioral bases for organizational successes and problems. This research informs my university teaching (PhD and MBA) and executive education, which feature video and audio excerpts of real behaviors and events. I publish in top academic journals, receive awards for my research and teaching, and participate actively in the professional associations of my field.

**EDUCATION**

**Ph.D.** University of Texas at Austin, 1998  
Dissertation: *Building Communication: The Embodiment of New Ideas*

**M.A.** University of Utah, 1993  
Thesis: *The FBI's Approach to Verbal Deception Detection*

**B.A.** Brigham Young University, 1989  
(Summa cum Laude, College of Humanities Valedictorian)

**FACULTY APPOINTMENTS**

**Professor** Brigham Young University, Marriott School (2019 to present).  
MBA and EMBA courses: "*Leadership: Collaboration, Innovation, & Execution*"; "*Leadership 2: A Study of Practices*"; "*The Razor's Edge*"; "*The Competitive Edge*"

**Associate Professor** Brigham Young University, Marriott School (2004 to 2019).  
MBA and EMBA courses: "*Leadership: Collaboration, Innovation, & Execution*"; "*Leadership 2: A Study of Practices*"; "*International Human Resources*"; "*The Razor's Edge*"; "*The Competitive Edge*"

**Assistant Professor** Brigham Young University, Marriott School (2001 to 2004).  
MBA and MACC courses: "*Management Communication*"; "*Communication in Professional Service Firms*"

**Assistant Professor** University of Colorado at Boulder, Department of Communication (1998 to 2001).  
PhD course: "*Qualitative Research Methods*"  
Undergraduate courses: "*Communication & Society*"; "*Qualitative Research Methods*"; "*Interpersonal Communication*"

## VISITING FACULTY APPOINTMENTS

<b>Visiting Scholar</b>	University of Sydney (Australia), University of Sydney Business School (2013) Research on <i>materiality in organizational strategy</i>
<b>Visiting Professor</b>	University of Umeå (Sweden), Umeå School of Business (2010) Doctoral course: <i>Video-based ethnography: Studying behavior in the wild</i>
<b>Visiting Professor</b>	University of Aarhus (Denmark), Aarhus Business School (2009) Doctoral course: <i>Multimodality in social interaction: An introduction to qualitative methods</i>
<b>Visiting Scholar</b>	Oxford University (England), Säid Business School (2008) Research on <i>strategy as practice</i>
<b>Visiting Professor</b>	Southern Denmark University (2008) Doctoral course: <i>Video-based research methods</i>
<b>Visiting Professor</b>	University of Aarhus (Denmark), Aarhus Business School (2008) Doctoral course: <i>Organizational leadership &amp; communication: Studying behavior in the wild</i>
<b>Visiting Professor</b>	University of Michigan (Ann Arbor), Ross Business School (2007) Doctoral course: <i>Video methods in organizational research</i>
<b>Visiting Professor</b>	Brigham Young University – Hawaii, School of Business (2005) Undergraduate course: <i>Organizational leadership and communication</i>

## SELECT HONORS & AWARDS

**Warren Jones Fellowship** (2005 to present). Marriott School of Management for excellence in research and teaching. Annual honorarium included.

**CARMA Fellowship** (2016). The Consortium for the Advancement of Research Methods and Analysis.

**Erasmus Mundus Scholarship** (2010). Funded by the European Union for participation in the “Strategic Project Management” at universities in Scotland, Italy, and Sweden.

**Research Award** (2009). National Institute of Health (NIH) Bethesda, Maryland. Sponsored by the NIH Staff Training in Extramural Program (STEP).

**Top Four Paper Award** (2007). National Communication Association (LSI Division), in recognition of the paper, “Micro-practices of *knowing* during employment interviews: Situated interplay between the ‘file-self’ and the ‘embodied-self.’”

**Teacher of the Year** (2006). Marriott School of Management, awarded by MBA students in Organizational Behavior and Human Resources.

**Outstanding Teacher** (2005). Marriott School of Management, for excellence in teaching. Honorarium included.

**Top Publication in 5 Years** (2002). National Communication Association (LSI Division), in recognition of the 1998 publication, “How Gender Creeps into Talk,” *Research on Language and Social Interaction*. Honorarium included.

**SOAR Award** (2001). University of Colorado, Boulder. Awarded for excellence in teaching through university-wide vote by graduate and undergraduate students. Honorarium included.

**Dissertation of the Year** (1999). National Communication Association (LSI Division). An annual competitive award. Honorarium included.

**Teacher of the Year** (1999). Delta Gamma Sorority at the University of Colorado, Boulder. Honorarium included.

**Top Three Paper Award** (1999). Western States Communication Association (LSI Division). In recognition of the paper “Interactive Construction of Leadership in Group Therapy.”

**W. Gordon Whaley Fellowship** (1995-1996). University of Texas, Austin. Honorarium included.

**Top Three Paper Award** (1995). National Communication Association (LSI Division). In recognition of the paper “Built Space and the Interactional Framing of Experience during a Murder Interrogation.”

**Professional Development Award** (1995). University of Texas, Austin. Honorarium included.

**Academic Achievement Award** (1993, 1994, 1995). University of Texas at Austin, Department of Communication Studies. For excellence in academic activity.

**Scholarly Merit Award** (1993, 1994, 1995). University of Texas at Austin, Department of Communication Studies. For excellence in research.

**Phi Kappa Phi** (1990). Honor Society.

**Phi Eta Sigma** (1990). Honor Society.

**Summa cum Laude** (1989). Brigham Young University, College of Humanities.

**Valedictorian** (1989). Brigham Young University, College of Humanities.

**Orea B. Tanner Memorial Award** (1988). Brigham Young University, Department of English, Brigham Young University. Honorarium included.

## PUBLICATIONS

### Scholarly

#### Books

Streeck, J., Goodwin, C., & LeBaron, C. (Eds.) (2011). *Embodied interaction: Language and body in the material world*. Cambridge, England: Cambridge University Press.

Glenn, P., LeBaron, C., & Mandelbaum, J. (Eds.) (2003). *Studies in language and social interaction*. Mahwah, NJ: Erlbaum.

#### Journal

#### Articles

LeBaron, C., Jarzabkowski, P., Pratt, M., and Fetzer, G. (2018). An introduction to video methods in organizational research. *Organizational Research Methods*, 21(2), pp. 1-22.

LeBaron, C., Christianson, M., Garrett, L., and Ilan, R. (2016). Coordinating flexible performance during everyday work: An ethnomethodological study of handoff routines. *Organization Science*. 27(3), pp. 514-534.

Gylfe, P., Franck, H., LeBaron, C., and Mantere, S. (2016). Video methods in strategy research: Focusing on embodied cognition. *Strategic Management Journal*, 37: 133-148.

Dameron, S., Le, J., and LeBaron, C. (2015). Materializing Strategy and Strategizing Materials. *British Journal of Management*, 26, S1-S12.

Cohen, M., Ilan, R., Garrett, L., LeBaron, C., and Christianson, M. (2012). The earlier the longer: Disproportionate time is spent on patients discussed early in attending physician handoffs. *Archives of Internal Medicine (now JAMA Internal Medicine)*, 172(22), 1762-1764.

Ilan, R., LeBaron, C., Christianson, M., Heyland, D., Day, A., and Cohen, M. (2012). Handover Patterns: An observational study of critical care physicians. *BMC Health Services Research*, 12, 11.

Glenn, P., and LeBaron, C. (2011). Epistemic authority in employment interviews: Glancing, pointing, touching. *Discourse & Communication*, 5(1), 3-22.

Koschmann, T., LeBaron, C., Goodwin, C., and Feltovich, P. (2011). "You should find the cystic artery within it": A simple matter of trust. *Journal of Pragmatics*, 43(2), 521-541.

Zemel, A., Koschmann, T., LeBaron, C., Goodwin, C., Dunnington, G. (2008). "What are We Missing?" Usability's Indexical Ground. *Computer Supported Cooperative Work*, 17(1) pp. 63-85.

Koschmann, T., LeBaron, C., Goodwin, C., Zemel, A., Dunnington, G. (2007). Formulating the "Triangle of Doom." *Gesture*, 7(1), 97-118.

MacMartin, C., and LeBaron, C. (2006). Multiple involvements within group interaction: A video-based study of sex-offender therapy. *Research on language and social interaction*, 39, 1, pp. 41-80.

Beach, W., and LeBaron, C. (2002). Body disclosures: Attending to personal problems and reported sexual abuse during a medical encounter. *Journal of Communication*, 52, 3, 617-639.

Jones, S., and LeBaron, C. (2002). Research on the relationship between verbal and nonverbal communication: Emerging integrations. *Journal of Communication*, 52, 3, 499-521.

Koschmann, T., and LeBaron, C. (2002). Learner articulation as interactional jointing: Studying gesture conversationally. *Cognition and Instruction*, 20, 2, 249-282.

LeBaron, C., and Jones, S. (2002). Closing up closings: Showing the relevance of the social and material surround to the completion of an interaction. *Journal of Communication*, 52, 3, 542-565.

Hopper, R., and LeBaron, C. (1998). How gender creeps into talk. *Research on Language and Social Interaction* 31 (1), 59-74.

LeBaron, C., and Streeck, J. (1997). Space, surveillance, and interactional framing of participants' experience during a police interrogation. *Human Studies* 20, 1-25.

**From the  
Editor**

LeBaron, C. (2017). *Academy of Management Discoveries*: An editor's perspective. An AMD "video trio" with Stephen Barley and Jeffrey Pfeffer. See URL: <http://aom.org/Multi-Media/Academy-of-Management-Discoveries/An-Editor-s-Perspective-Curtis-LeBaron.aspx>

LeBaron, C. (2017). Leveraging new technologies to enrich and enable management research: AMD's media strategy. *Academy of Management Discoveries*, Vol. 3(1), 1-2.

Africa, A., LeBaron, C., Milliken, F. (2016). Publishing qualitative research in the *Academy of Management Discoveries*. *Academy of Management Discoveries*, Vol. 2(3), 1-5.

Van de Ven, A., Ang, S., Arino, A., Bamberger, P., LeBaron, C., Miller, C., and Milliken, F. (2016). From the Editors: AMD Commentaries. *Academy of Management Discoveries*, Vol. 2 (1), 1-2.

Van de Ven, A., Ang, S., Africa, A., Bamberger, P., LeBaron, C., Miller, C. and Milliken, F. (2015). Welcome to the Academy of Management Discoveries. *Academy of Management Discoveries*, Vol. 1, No. 1, 1-4.

**Book  
Chapters**

LeBaron, C, and Christianson, M. (in preparation). Video methods. *Handbook on Routine Dynamics*.

Hopper, R., and LeBaron, C. (2013). How gender creeps into talk. Reprinted in P. Drew and J. Heritage (Eds.), *Contemporary studies in conversation analysis*. Los Angeles, CA: Sage.

Streeck, J., Goodwin, C., and LeBaron, C. (2011). Embodied interaction: An introduction. In J. Streeck, C. Goodwin and C. LeBaron (Eds.), *Embodied interaction: Language and body in a material world* (pp. 1-26). Cambridge, England: Cambridge University Press.

Zemel, A., Koschmann, T., LeBaron, C. (2011). Pursuing a response: Prodding recognition and expertise within a surgical team. In (Eds.) Goodwin, C., LeBaron, C., and Streeck, J. *Embodied interaction: Language and body in the material world* (pp. 227-242). Cambridge, England: Cambridge University Press.

LeBaron, C., Glenn, P., and Thompson, M. (2009). Identity work during boundary moments: Managing positive identities through talk and embodied interaction. In J. Dutton and L. Roberts (Eds.), *Exploring positive identities and organizations: Building a theoretical and research foundation* (pp. 187-211). New York: Routledge.

Hopper, R., and LeBaron, C. (2008). How gender creeps into talk. Reprinted in I. Hutchby (Ed.), *Methods in language and social interaction*. London: Sage.

MacMartin, C., and LeBaron, C. (2007). Arguing and thinking errors. In A. Hepburn and S. Wiggins (Eds.) *Discursive Research in Practice: New approaches to psychology and interaction* (pp. 147-165). Cambridge: Cambridge University Press.

Koschmann, T., LeBaron, C., Goodwin, C., and Feltovich, P. (2006). The mystery of the missing referent: Objects, procedures, and the problem of the instruction follower. In S. Greenberg and G. Mark (Eds.), *Computer Supported Cooperative Work* (pp. 373-382). New York: ACM.

Koschmann, T., LeBaron, C., Goodwin, C., Zemel, A., and Dunnington, G. (2006). Formulating the triangle of doom. W. A. Beach (Ed.), *Handbook of patient-provider interactions: Raising and responding to concerns about health, illness, and disease*. Cresskill, NJ: Hampton Press.

LeBaron, C. (2006). Cultural identity among Mormons: A microethnographic study of Family Home Evening. In W. Leeds-Hurwitz (Ed.), *From generation to generation: Maintaining cultural identity over time* (pp. 49-74). Cresskill, NJ: Hampton Press.

LeBaron, C. (2005). Considering the social and material surround: Toward microethnographic understandings of nonverbal behavior. In V. Manusov (Ed.), *The Sourcebook of Nonverbal Measures* (pp. 493-506). Mahwah, NJ: Erlbaum.

LeBaron, C., Mandelbaum, J., and Glenn, P. (Eds.) (2003). An overview of language and social interaction research. *Studies in language and social interaction* (pp. 1-39). Mahwah, NJ: Erlbaum.

LeBaron, C., and Koschmann, T. (2003). Gesture and the transparency of understanding. In Glenn, P., LeBaron, C., and Mandelbaum, J. (Eds.), *Studies in language and social interaction* (pp. 119-132). Mahwah, NJ: Erlbaum.

LeBaron, C. (2002) Technology does not exist independent of its use. In Hall, R., Koschmann, T., and Miyake, N. (Eds.), *CSCL II: Carrying forward the conversation* (pp. 433-440). Mahwah NJ: Erlbaum.

LeBaron, C., and Streeck, J. (2002). Gesture and human understanding. In S. Kita and S. Hiro (Eds.), *Action, Gesture, and Meaning* (pp. 183-209). Japan: Kyoritu.

LeBaron, C., and Streeck, J. (2000). Gesture, knowledge, and the world. In McNeill, D. (Ed.), *Language and gesture* (pp. 118-138). Cambridge: University Press.

LeBaron, C. (1996). Looking for verbal deception in Clarence Thomas's Testimony. In S.L. Ragan, *The lynching of language: Gender, politics, and power in the Hill-Thomas hearings* (pp. 11-132). Chicago: University of Illinois Press.

#### **Proceedings**

Cloutier, C., LeBaron, C., Whittington, R. (2015). Objects of attention: Material artefacts and strategic issue sustaining over time. *Academy of Management Annual Meeting Proceedings* 2015(1):14634-14634.

Koschmann, T., and LeBaron, C. (2003). Reconsidering common ground: Examining Clark's contribution theory in the OR. In K. Kuutti, E. Karsten, G. Fitzpatrick, P. Dourish, and K. Schmidt (Eds.), *ECSCW 2003: Proceedings of the Eighth European Conference on Computer-Supported Cooperative Work* (pp. 81-98). Amsterdam: Kluwer Academic Publishing.

Koschmann, T., LeBaron, C., Goodwin, C., and Feltovich, P. (2001). Dissecting common ground: Examining an instance of reference repair. 23<sup>rd</sup> Annual Conference of the Cognitive Science Society, Edinburgh, Scotland. In J. D. Moore and K. Stenning (Eds.), *Proceedings of the Twenty-Third Annual Conference of the Cognitive Science Society* (pp. 516-521). Mahwah, NJ: Erlbaum.

#### **Other Publications**

LeBaron, C. (2012). Microethnography. In D. Wolfgang (ed.), *The International Encyclopedia of Communication*. Cambridge: Blackwell. Volume VII, pp. 3120-3124.

LeBaron, C. (2009). Book review. Joseph L. Badaracco Jr. *Questions of Character: Illuminating the Heart of Leadership through Literature*. Boston: Harvard Business School Press, 2006, 221 pages. *Human Resource Management*, 48(2), 335-337.

LeBaron, C. (2006). Microethnography. V. Jupp (Ed.). *The Sage dictionary of social research methods* (pp. 177-179). Newbury Park, CA: Sage.

#### **Digital Publications**

LeBaron, C. (2017). *Academy of Management Discoveries*: An editor's perspective. Part of an AMD "video trio" with Stephen Barley and Jeffrey Pfeffer.

<http://aom.org/Multi-Media/Academy-of-Management-Discoveries/An-Editor-s-Perspective--Curtis-LeBaron.aspx>

LeBaron, C. (2016). Video-based research methods. CARMA webcast. The Consortium for the Advancement of Research Methods and Analysis.  
<https://und.edu/carma/what-we-do/2015-2016-live-webcast-speakers.cfm>

LeBaron, C., (2012). Ethnography. *Strategy as Practice Series*, Henry Stewart Talks, online seminar series of marketing and management.

LeBaron, C., and Barney, B. (2002). CD-ROM to accompany the special issue of the *Journal of Communication*, 52, 3, Oxford: University Press.

Koschmann, T., LeBaron, C., and MacWhinney, B. (2002). CD-ROM to accompany the special issue of *Cognition and Instruction*, 20, 2, Mahwah, NJ: Erlbaum.

### **Works in Progress**

LeBaron, C., Christianson, M., and Ilan, R. (in preparation). The interactive affordances of stories and lists. *Organization Studies*.

Jarrett, M., LeBaron, C., and Yap, A. (revise and resubmit). “Body politic”: How to win at boardroom chess. *Harvard Business Review*.

LeBaron, C., and Christianson, M. (in preparation). “Video data in routine dynamics.” *Handbook on Routine Dynamics*.

LeBaron, C., Carlile, P., Wilde, D., and Fetzer, G. (in preparation). Beyond Dualities: Embodied Actions in the Flow of Innovation. *Academy of Management Discoveries*.

Cloutier, C., LeBaron, C., and Whittington, R. (in preparation). Strategizing as a process of articulation: How artifacts, discourses and activities mutually constitute organizational strategy.

LeBaron, C., and Edmondson, A. (in preparation). How sexual harassment exploits conventions of social interaction. *Harvard Business Review*.

Saetre, A., Edmondson, A., and LeBaron, C. (in preparation). “Knowledge as a source of and a barrier to innovation: Creating psychological ownership across knowledge domains.”

### **EDITORIAL**

**Consulting Methodological Expert** for *Academy of Management Journal*, Editor Marc Guber, 2023 to present.

**Editorial Board** for *Academy of Management Discoveries*, Editor Peter Bamberger, 2017 to present.

**Lead Editor** of special issue on video-based research methods (with Paula Jarzabkowski and Michael Pratt), *Organization Research Methods*, 2014 to 2018.

**Founding Associate Editor** for *Academy of Management Discoveries*, Editor Andrew Van de Ven, 2013 to 2017.

**Editorial Board** for *Organization Studies*, Editors Robin Holt and Frank den Hond, 2013 to 2017.

**Editor** of special issue on materiality in strategy as practice (with Stephanie Dameron and Jane Le), *British Journal of Management*, 2012 to 2015.

**Editorial Board** for *Research on Language and Social Interaction*, Editor Charles Antaki, 2007 to 2019.

**Editorial Board** for *Journal of Discourse and Communication*, Editor Teun A. van Dijk, 2006 to present.

**Editor** of special issue on learning and work (with Timothy Koschmann), *International Journal of Computer Support for Cooperative Work*, 2004-2006.

#### **AD-HOC REVIEW**

*Academy of Management Discoveries*, Editor Peter Bamberger, 2019

*Strategic Organization*, Editor Ann Langley, 2019

*Organizational Research Methods*, Editor Paul Bliese, 2018

*Organization Science*, Editor Martha Feldman, 2018.

*Organizational Behavior and Human Decision Processes*, Editor Linda Putnam, 2018.

*Strategic Organization*, Editor Ann Langley, 2018.

*Organizational Research Methods*, Editor James LeBreton, 2018.

*Organization Science*, Editor Martha Feldman, 2017.

*Organization Science*, Editor Martha Feldman, 2017 (two manuscripts).

*Organizational Research Methods*, Editor James LeBreton, 2017.

*Strategic Management Journal*, Editor Richard Whittington, 2017.

*Organization Science*, Editor Martha Feldman, 2016.

*Organization Science*, Editor Martha Feldman, 2016 (two manuscripts).

*Strategic Management Journal*, Editors Bettis, Gambardella and Mitchell, 2015.

*Organization Science*, Editor Martha Feldman, 2015.

*Journal of Management Studies*, Editor Andrew Corbett, 2014.

*Organization Science*, Editor Martha Feldman, 2014.

*Organization Science*, Editor Martha Feldman, 2013.

*Organization Studies*, Editor David Courpasson, 2013.

*Organization Studies*, Editor David Courpasson, 2012.

*Journal of Management Inquiry*, Editor Saku Mantere, 2012.

*Journal of Pragmatics*, Editor Amulf Depperman, 2012.

*Discourse Studies*, Editor Teun van Dijk, 2012.



*Organization Studies*, Editor David Courpasson, 2011.

*Journal of Management Inquiry*, Editor Sally Maitlis, 2011.

*Journal of Management Inquiry*, Editor Saku Mantere, 2011.

*Journal of Pragmatics*, Editor Arnulf Depperman, 2011.

*Research on Language and Social Interaction*, Editor Charles Antaki, 2011.

*Discourse and Communication*, Editor Paul ten Have, 2011.

*Organization Studies*, Editor David Courpasson,, 2010.

*Journal of Management Inquiry*, Editor Sally Maitlis, 2010.

*Journal of Management Studies*, special issue Editor Julia Balogun, 2010.

*Gesture*, Editor Adam Kendon, 2010.

*Human Relations*, Editor Gail Fairhurst.

*Organization Studies*, Editor David Courpasson, 2009.

*Journal of Management Studies*, special issue Editor Julia Balogun, 2009.

Cambridge University Press, Editor Paula Parish, 2009.

*Communication Theory*, Editor Angharad Valdivia, 2009.

*Research on Language and Social Interaction*, Editor Charles Antaki, 2009.

*Journal of Pragmatics*, Editor Johannes Wagner, 2008.

*Journal of Business Communication*, Editor Birte Asmuss, 2008.

*Research on Language and Social Interaction*, Editor Charles Antaki, 2007.

*Journal of Pragmatics*, Editor Timothy Koschmann, 2007.

*Communication Theory*, Editor François Cooren, 2007.

*Discourse Processes*, Editor Charles Goodwin, 2007.

*Journal of Business Communication*, 2007.

*Research on Language and Social Interaction*, Editor Kristine Fitch, 2006.

*Gesture*, Editor Adam Kendon, 2006.

*Qualitative Sociology*, Editor Javier Auyero, 2005.

*Research on Language and Social Interaction*, Editor Kristine Fitch, 2005.

*Research on Language and Social Interaction*, Editor Don Zimmerman, 2004.

*Research on Language and Social Interaction*, Editor Don Zimmerman, 2003.

*Cognitive Science*, Editor James Greeno, 2000.

*Journal of the Learning Sciences*, 2000.

*Research on Language and Social Interaction*, Editor Karen Tracy, 1998.

*Issues in Applied Linguistics*, Editor Tanya Stivers, 1998.

## INVITED PRESENTATIONS

**HEC Montreal**, Canada (April 2019). Presented by co-author Paul Carlile. “How a new idea becomes a sustainable innovation outcome. Research.” Research presentation to the Department of Management.

**Warwick Business School**, Warwick, England (March 2019). “Video methods in studies of organizational routines.” Sponsored by the Practice, Process and Institutions Research Group. Symposium: Advances in Video Methods of Organizational Research.

**Western Academy of Management**, Salt Lake City, Utah (March 2018). Editor’s Panel. Doctoral Student Consortium.

**EGOS (sub-theme #61)**, Copenhagen, Denmark (July 2017). Keynote presentation: “Introduction to video methods: Obvious opportunities and hidden pitfalls.” Presentation at the 33<sup>rd</sup> Annual European Group for Organizational Studies.

**CARMA (Consortium for the Advancement of Research Methods and Analysis)**, Detroit, Michigan (June 2016). “Video-Based Research Methods.”

**INSEAD**, Fontainebleau, France (May 2016). “Multimodal coordination in the flexible performance of organizational routines: An ethnomethodological study of physician handoffs.

**INSEAD**, Fontainebleau, France (May 2016). “Multimodality in human interaction and organizational activity.” Executive Master in Consulting and Coaching for Change (EMCCC).

**Wharton School of Management**, Philadelphia, Pennsylvania (October 2015). “Coordinating flexible performance during everyday work: An ethnomethodological study of handoff routines.” Presented by Marlys Christianson.

**Department of Anthropology, Brigham Young University**, Provo, Utah (April 2015). “Video Ethnography: Looking at the Human Body as a Neglected Form of Discourse within Organizational Settings.”

**Huntsman School of Business, UCSB**, Santa Barbara, California (February 2015). “Intersubjective understanding during varied performance of routines: A study of ICU physician handoffs.” Research presentation to an interdisciplinary audience of faculty and graduate students.

**HEC Montreal**, Canada (March 2014). “Multimodality in Organization Studies.” Research presentation to the Department of Management.

**University of Michigan**, Ann Arbor, Michigan (September 2013). “Exploring recurring pattern of action through handoffs” (co-authors Marlys Christianson, Michael Cohen, Lyndon Garrett). Research presentation to faculty and graduate students, sponsored by the Interdisciplinary Committee on Organizational Studies (ICOS).

**University of Sydney Business School**, Australia (March 2013). LeBaron, C., Christianson, M., Cohen, M., Garrett, L., & Ilan, R. "Routines as co-authored performances: Interdependent maintenance of routines through reinforcement and repair."

**University of Dauphine**, Paris, France (June 2012). LeBaron, C., & Whittington, R. "Multimodality in organizations: A video-based study of strategy work." Presentation at the Special Strategy-as-Practice Workshop.

**University of Aalborg**, Denmark (May 2012). "Know and working with things: The embodiment of expertise within organizations." Opening Lecture at the Interdisciplinary AAU Workshop on "Gesture and Communication (Difficulties)."

**University of Helsinki**, Finland (October 2011). "Face-to-Face Leadership: A Multimodal Consideration of Bodies at Work." Keynote presentation, Leadership in Practice, sponsored by the Network for Higher Education and Innovation Research.

**Oxford University**, England (June 2011). "Senseshaping in Strategy: A Video Ethnography" (co-author Richard Whittington). Presentation sponsored by Säid Business School, for the annual conference on Strategy, Entrepreneurship, and International Business.

**Stanford University** (January 2011). LeBaron, C., & Whittington, R. "Senseshaping in Organizations: Multimodality, Mutuality and Mutability in Strategy Work." Colloquium presentation at the Center for Work, Technology and Organization (WTO), Department of Management Science and Engineering.

**University of Reading**, England (October 2010). Whittington, R., & LeBaron, C. "Senseshaping in Organizations: A Video Ethnography of Strategic Work." Research presentation at the Henley Business School.

**University of Lancaster**, England (June 2010). Whittington, R., & LeBaron, C. "Senseshaping in Organizations: Materiality, Mutability and Mutuality in Strategic Work." Research presentation at the Center for Strategic Management.

**University of Virginia**, Charlottesville (February 2010). "Senseshaping in Organizations: A Video Ethnography of Strategic Work." Research seminar at Darden School of Business.

**University of Utah**, Salt Lake City (November 2009). "Knowing and working with things: The embodiment of expertise within organizations." University of Utah Symposium in Science and Literature.

**National Institute of Health (NIH)**, Bethesda, Maryland (April 2009). "Looking at nonverbal behavior as socially and materially situated." Research presentation sponsored by the NIH Staff Training in Extramural Program (STEP).

**University of Texas at Austin**, Texas (April 2009). "Knowing and working with things: The embodiment of expertise within organizations." Keynote presentation at the annual Symposium about Language and Society (SALSA), a multidisciplinary forum.

**Harvard University**, Boston, Massachusetts (December 2008). "Artifactual voices: About the negotiation of their presence and relevance." Research presentation sponsored by the Program on Negotiation (PON) of Harvard Law School, for the Symposium on Communication & Negotiation.

**Oxford University**, England (June 2008). "Watching strategy: A video-based approach to strategy-as-practice" (co-author Richard Whittington). Presentation sponsored by Säid Business School, for the annual conference on Strategy, Entrepreneurship, and International Business.

**Aston Business School**, Birmingham, England (April 2008). "Video-Based analyses of meetings." Keynote presentation at the Strategy-as-Practice Symposium.

**University of Aarhus**, Denmark (April 2008). "Strategic conversation: A video-based study of business strategy as practice." Research presentation to faculty and graduate students, sponsored by the Aarhus School of Business.

**University of Fribourg**, Switzerland (March 2008). "Ethnomethodology and video-based research." Research presentation to faculty and graduate students, sponsored by the Faculté des sciences économiques et sociales.

**University of Michigan**, Ann Arbor, Michigan (December 2007). "Boundary objects and boundary agents: A video-based study of the emergence, evolution, and embodiment of knowledge across organizational boundaries" (co-author Michael Thompson). Research presentation, sponsored by the "Sense-Making" group, Ross Business School.

**Queen's University**, Kingston, Ontario (December 2007). "Handoffs in hospitals: Research for the design of better practices" (co-author Michael Cohen). Research presentation and proposal to medical faculty at Kingston General Hospital, Queen's University, Ontario, Canada.

**Emerson College**, Boston, Massachusetts (November 2007). "Mechanisms of social bodies: Face-to-face interaction and influence within organizational settings." Research presentation to graduate students, sponsored by the Department of Organizational & Corporate Communication.

**University of Michigan**, Ann Arbor, Michigan (October 2007). "Mechanisms of social bodies: Face-to-face interaction and influence within organizational settings." Research presentation to faculty and graduate students, sponsored by the Department of Management & Organizations, Ross School of Business.

**Oxford University**, England (January 2007). "Boundary objects and *boundary agents*: A video-based ethnography of the emergence, evolution, and embodiment of ideas across organizational boundaries" (co-author Michael Thompson). Research presentation to faculty and graduate students at Saïd Business School.

**University of Michigan**, Ann Arbor, Michigan (October 2006). "Bodies of knowledge: Analyzing practices of understanding by surgical teams in a teaching hospital" (co-author Timothy Koschmann). Research presentation to faculty and graduate students, sponsored by the Interdisciplinary Committee on Organizational Studies (ICOS).

**University of Michigan**, Ann Arbor, Michigan (October 2006). "Boundary objects and boundary agents: A video-based ethnography of the emergence, evolution, and embodiment of ideas across organizational boundaries" (co-author Michael Thompson). Research presentation to graduate students, sponsored by the Center for Research on Information, Cognition & Social Science (CREW).

**Emerson College**, Boston, Massachusetts (April 2006). "Micro-foundations of organizational behavior." Presentation to faculty and graduate students, sponsored by the Department of Organizational & Political Communication.

**Boston Scientific Corporation**, Natick, Massachusetts (February 2001). "Communication and Conflict among Managers of a Health Care Organization: A Case Study." Research presentation.

**King's College**, London, England (February 2001). "Micro-ethnographic research." Research presentation to faculty, sponsored by the Management Centre's Work Interaction & Technology research Group.

**Rutgers University**, New Brunswick, New Jersey (August 2000). "Healthy talk: The strategic coordination of vocal and visible behaviors in group therapy for sex offenders." Research presentation to faculty and graduate students, sponsored by the Department of Communication.

**San Diego State University**, California (February 2000). "A new paradigm in research on gesture." Colloquium presentation, sponsored by the School of Communication.



## RESEARCH PRESENTATIONS

- LeBaron, C. (August 2019). Video methods in qualitative research. Symposium on “New Ways of Seeing Qualitative Methods.” Research presentation at the Annual Meeting of the Academy of Management, Boston, Massachusetts.
- LeBaron, C. (August 2019). Qualitative Analysis Bootcamp IV: Video Methods.” Research presentation at the Annual Meeting of the Academy of Management, Boston, Massachusetts.
- LeBaron, C., and Carlile, P. (August 2018). Beyond dualities: Embodied actions in the flow of innovation. Symposium on “Learning through the Body.” Research presentation at the Annual Meeting of the Academy of Management, Chicago, Illinois.
- LeBaron, C. (August 2018). Distinguished Speaker on “Understanding change from a process perspective: An editor’s perspective.” PDW presentation at the Annual Meeting of the Academy of Management, Chicago, Illinois.
- LeBaron, C. (August 2017). Why visibility matters in strategy: Three assertions inspired by the Age of Enlightenment. PDW presentation at the Annual Meeting of the Academy of Management, Atlanta, Georgia.
- LeBaron, C. (August 2017). Tips for reviewing qualitative research. *AMD* PDW presentation at the Annual Meeting of the Academy of Management, Atlanta, Georgia.
- Carlile, P., and LeBaron, C. (February 2017). How a new idea becomes a sustainable innovation outcome. Research presentation at the annual Organization Science Winter Conference (OSWC), Park City, Utah.
- LeBaron, C. (August 2016). Empirical and ontological upshots of video-based ethnography. Presentation in PDW (“Being there / being them: Ethnography, meaning and beyond”) at the Academy of Management, Anaheim, California.
- LeBaron, C. (July 2016). The practice of qualitative research. Presentation at the 32<sup>nd</sup> Annual European Group for Organizational Studies (EGOS), Naples, Italy.
- Wilde, D., LeBaron, C., and Fetzer, G. (February 2016). Swimming upstream: Using video methods to study the origin and evolution of an innovative idea. Research presentation at the annual Organization Science Winter Conference (OSWC), Park City, Utah.
- LeBaron, C. (August 2015). Video ethnography: Regarding social interaction as a multimodal accomplishment. PDW presentation at the Annual Meeting of the Academy of Management, Vancouver, Canada.
- LeBaron, C., Fetzer, G., Volmar, E. (August 2015). Video ethnography: Multimodality in organizational behavior. PDW presentation at the Annual Meeting of the Academy of Management, Vancouver, Canada.
- Cloutier, C., LeBaron, C., Whittington, R. (August 2015). Objects of attention: Material artifacts and strategic issues sustaining over time. Research presentation at the Annual Meeting of the Academy of Management, Vancouver, Canada.
- LeBaron, C. (August 2014). Bodies in process: Video-based studies of knowing of being through time and space. Presentation at the Annual Meeting of the Academy of Management, Philadelphia, Pennsylvania.
- LeBaron, C., & Cloutier, C. (August 2014). Video ethnography: Origins and trajectories. Presentation at the Annual Meeting of the Academy of Management, Philadelphia, Pennsylvania.
- Stephens, J., & LeBaron, C. (June 2014). Teaching and learning through doing and feeling routines. Research presentation at the Sixth International Symposium on Process Organization Studies, Rhodes, Greece.

LeBaron, C., Christianson, M., Garrett, L., Cohen, M. (June 2014). Flexible performance of routines: Saying as little as possible and as much as necessary. Research presentation at the Sixth International Symposium on Process Organization Studies, Rhodes, Greece.

LeBaron, C., Christianson, M., Cohen, M., Garrett, L. (March 2014). Micro-Cycling: The dynamic interplay between lists and stories within handoff routines. Knowledge and Action Conference, Laguna Beach, California.

LeBaron, C., & Christianson, M. (February 2014). Stories and lists in organizational routines. Organization Science Winter Conference, Steamboat Springs, Colorado.

LeBaron, C., & Dameron, S. (August 2013). Materiality in Research on Strategy Activities and Practices. Presentation at the Annual Meeting of the Academy of Management, Orlando, Florida

LeBaron, C. (August 2013). Using CAQDAS to Code Video Files. Presentation at the Annual Meeting of the Academy of Management, Orlando, Florida

LeBaron, C., Dameron, S., & Le, J. (July 2013). Strategy Material and Materializing Strategy. Presentation at the 29<sup>th</sup> European Group for Organizational Studies, Montreal, Canada.

LeBaron, C., Christianson, M., Cohen, M., & Garrett, L. (July 2013). Co-authored accomplishment of a routine enacts variety while maintaining pattern. Presentation at the 29<sup>th</sup> European Group for Organizational Studies, Montreal, Canada.

LeBaron, C., Christianson, M., Garrett, L., & Cohen, M. (August 2012). Maintaining an organizational routine: A video-based study of physician handovers. Presentation at the Annual Meeting of the Academy of Management, Boston, Massachusetts.

LeBaron, C., & Glenn, P. (August 2012). Articulating artifacts: When documents become voices in consequential conversations. Presentation at the Annual Meeting of the Academy of Management, Boston, Massachusetts.

LeBaron, C. (August 2012). Video data analysis. Presentation at the Annual Meeting of the Academy of Management, Boston, Massachusetts.

LeBaron, C. (July 2012). Sociomateriality and multimodality: Using video methods to study organizational practice. Presentation at the 28<sup>th</sup> European Group for Organizational Studies, Helsinki, Finland.

Cloutier, C., LeBaron, C., & Whittington, R. (July 2012). Strategizing as a process of articulation: How artifacts, discourses and activities mutually constitute strategy. Presentation at the 28<sup>th</sup> European Group for Organizational Studies, Helsinki, Finland.

LeBaron, C., Christianson, M., Garrett, L., & Cohen, M. (June 2012). Maintaining an organizational routine: A video-based study of physician handovers. Research presentation at the Fourth International Symposium on Process Organization Studies, Kos, Greece.

LeBaron, C., Garrett, L., Dutton, J., & Bednar, J. (May 2012). Negotiating conversational space in virtual meetings. Research presentation at the 7<sup>th</sup> Organization Studies Workshop: "Organizations as Spaces of Work," Rhodes, Greece.

Cloutier, C., LeBaron, C., & Whittington, R. (November 2011). "Artifacts and Strategizing." Research presentation at the Strategic Discourse Days, HEC Montreal, Quebec.

LeBaron, C., & Whittington, R. (August 2011). "Senseshaping in Organizations: Multimodality in Strategy Work." Presentation at the Annual Meeting of the Academy of Management, San Antonio, Texas.

LeBaron, C., & Garrett, L. (August 2011). "Making an Impact: How Video Ethnography can Change What Practitioners See, Know, and Do." Presentation at the Annual Meeting of the Academy of Management, San Antonio, Texas.

Stephens, J.P., & LeBaron, C. (July 2011). "Aesthetic Routines: Examining Communication and Leadership in Intra-group Coordination." Presentation at the 27<sup>th</sup> European Group for Organizational Studies, Gothenburg, Sweden.

Cloutier, C., LeBaron, C., & Whittington, R. (June 2011). "Strategy Communication And Take Up In Practice: A Multi-Modal Perspective." Research presentation at the Third International Symposium on Process Organization Studies, Corfu, Greece.

Whittington, R., & LeBaron, C. (September 2010). "Senseshaping: Artefactual Mutability and Bodily Mutuality in Strategy Work." Research presentation at the 30<sup>th</sup> Annual International Conference of the Strategic Management, Rome (Venice extension), Italy.

Cloutier, C., LeBaron, C., Whittington, R. (August 2010). "The Practice of Strategy Communication." Presentation at the First International Strategy as Practice workshop in North America, Montreal, Canada.

LeBaron, C., & Whittington, R. (August 2010). "Bodies and Artifacts in Meetings: A Video-Based Study of Strategic Conversations and Retrospective Sensemaking." Presentation at the Annual Meeting of the Academy of Management, Montreal, Canada.

LeBaron, C., & Whittington, R. (July 2010). "Senseshaping in organizations: A video-based study of retrospective strategizing." Presentation at the International Conference on Conversation Analysis, Mannheim, Germany.

Koschmann, T., Goodwin, C., & LeBaron, C. (July 2010). "Multimodal transcription: Analyzing the coordination of talk and visual aspects of action." Presentation at the International Conference on Conversation Analysis, Mannheim, Germany.

Koschmann, T., & LeBaron, C. (July 2010). "The Agent's Perspective and the POV Shot." Presentation at the conference on "Video Studies of Conversational Aspects of Video Activities," at the Freiburg Institute for Advanced Studies (FRIAS), University at Freiburg, Germany.

Whittington, R., & LeBaron, C. (March 2010). "Senseshaping in Strategy: A Video Ethnography of Retrospective Strategising." Presentation at the Strategic Management Society – Special Conference on Strategy as Practice in Levi, Finland.

Cohen, M., LeBaron, C., & Ilan, R. (October 2009). "Video-based study of communication during handovers: How do intensive care physicians use SBAR?" Presentation at the Canadian Healthcare Safety Symposium, Montreal, Quebec.

LeBaron, C., & Whittington, R. (August 2009). "Senseshaping in organizations: A video-based study of retrospective strategizing." Presentation at a Professional Development Workshop ("Conversations and Sensemaking in Strategy Practice: Methods for Analyzing Video and Audio Data") at the 2009 Annual Meeting of the Academy of Management, Chicago, Illinois.

Bednar, J., LeBaron, C., & Dutton, J. (August 2009). "Opening a Strategic Conversation: Constituting Discursive Resources within a Virtual Environment." Presentation at a Professional Development Workshop ("Conversations and Sensemaking in Strategy Practice: Methods for Analyzing Video and Audio Data") at the 2009 Annual Meeting of the Academy of Management, Chicago, Illinois.



- LeBaron, C. (August 2009). "Looking at social spaces and questions 'in the wild.'" Presentation at a Professional Development Workshop ("Transformational Learning Experiences: Creating the Context through Questions") at the 2009 Annual Meeting of the Academy of Management, Chicago, Illinois.
- LeBaron, C. (November 2008). "Video Ethnography: Regarding Bodies and Artifacts in Research on Strategy as Practice." Scancor 20<sup>th</sup> Anniversary Conference, Stanford University, California.
- LeBaron, C. (August 2008). Video-based ethnography. Presentation at a Professional Development Workshop ("Studying complex interdependent work: A methodological tool kit") at the 2008 Annual Meeting of the Academy of Management, Anaheim, California.
- LeBaron, C. (August 2008). Video-based methods. Presentation at a Professional Development Workshop ("Strategy as practice: Methodological challenges") at the 2008 Annual Meeting of the Academy of Management, Anaheim, California.
- LeBaron, C., Glenn, P., & Thompson, M. (July 2008). Identity management in employment interviews: *Knowing* the file-self and *relating* to the embodied-self. Paper presented at the 24<sup>th</sup> European Group for Organizational Studies, Vrije University, Amsterdam, Netherlands.
- LeBaron, C., & Thompson, M. (July 2008). Bodies of knowledge: Scaffolding expertise within a surgical team of a teaching hospital. Paper presented at the Annual Conference of Language, Culture and Mind, University of Southern Denmark, Odense, Denmark.
- LeBaron, C., & Whittington, R. (June 2008). Imagining, Envisioning, and Strategizing. Presentation at the workshop on Imagining Business, Oxford University (Säid Business School), Oxford, England.
- LeBaron, C. (January 2008). Identity work: Managing positive identities interactively, moment to moment. Paper presented at the Exploring Positive Identities and Organizations Conference, University of Michigan, Ann Arbor, Michigan.
- LeBaron, C., Glenn, P., Thompson, M. (November 2007). Micro-practices of *knowing* during employment interviews: Situated interplay between the 'file-self' and the 'embodied-self.' Paper presented at the 94<sup>th</sup> Annual Conference of the National Communication Association, Chicago, Illinois.
- LeBaron, C. (August 2007). Strategic Conversations: A Micro-Conversational Approach to Studying Strategy as Practice. Paper presented at the 2007 Annual Meeting of the Academy of Management, Philadelphia, Pennsylvania.
- LeBaron, C., Glenn, P., & Thompson, M. (May 2007). Micro-practices of knowing during employment interviews: Situated interplay between the "file-self" and the "real-self." Paper presented at the 57<sup>th</sup> Annual Conference of the International Communication Association, San Francisco, California.
- LeBaron, C. (December 2006). Organizational knowledge and learning among surgical teams. Paper presented at Annual Meeting of the Institute for Operations Research and the Management Sciences (INFORMS), Pittsburgh, Pennsylvania.
- Koschmann, T., LeBaron, C., Goodwin, C., & Feltovich, P. (November 2006). The mystery of the missing referent: Objects, procedures, and the problem of the instruction follower. Paper presented at the 20<sup>th</sup> Annual Conference on Computer Supported Collaborative Work, Banff, Canada.
- LeBaron, C., & Thompson, M. (June 2006). How resumes get used: Micro-practices of knowledge management during employment interviews. Paper presented at the 10<sup>th</sup> International Conference on Language and Social Psychology, Bonn University, Germany.
- LeBaron, C. (April 2006). Organizational knowledge and learning among surgical teams. Paper presented at the 5<sup>th</sup> Annual Knowledge and Organizations Conference, Laguna Beach, California.

- Koschmann, T., LeBaron, C., Goodwin, C., Zemel, A., & Dunnington, G. (December 2005). Dissecting instruction in the OR. Paper presented at the IERI Workshop on Videoethnography. Arlington, Virginia.
- LeBaron, C., & Thompson, M. (December 2005). Boundary objects and *boundary agents*: The movement of people and things across organizational boundaries. Paper presented at the Microfoundations of Organizational Capabilities and Knowledge Processes Conference, Copenhagen Business School, Denmark.
- MacMartin, C., & LeBaron, C. (November 2005). Multiple involvements within group interaction. Paper presented at the 91<sup>th</sup> Annual Conference of the National Communication Association, Boston, Massachusetts.
- Koschmann, T., LeBaron, C., Goodwin, C., Zemel, A., & Dunnington, G. (October 2005). Ethnomethodological prescriptions for health care educators. International Workshop on Training the Health Professions: Applying Interaction Research in Health Educational Settings. Odense, Denmark.
- Koschmann, T., LeBaron, C., Goodwin, C., & Feltovich, P. (August 2005). Formulating objects in the OR. Paper presented at the International Institute for Ethnomethodology and Conversation Analysis Conference, Bentley College, Waltham, Massachusetts.
- Goodwin, C., LeBaron, C., Koschmann, T., Zemel, A., & Dunnington, G. (July 2005). Multimodal apprenticeship in vascular surgery. Paper presented at the Conference on "Artefacts and Collectives: Situated Action and Activity Theory," Lyon, France.
- Koschmann, T., LeBaron, C., Zemel, A., & Dunnington, G. (July 2005). Things we encounter in concern: Documenting the work of collaborative tool work. Paper presented at the 9th International Pragmatics Conference, Riva del Garda, Italy.
- Zemel, A., Koschmann, T., LeBaron, C., & Feltovich, P. (June 2005). The missing in-between: Deictic management of scene formulation. Paper presented at the 12<sup>th</sup> Annual Conference on Computer Supported Collaborative Learning, Taipei, Taiwan.
- Koschmann, T., LeBaron, L., Goodwin, C., Zemel, A., & Dunnington, G. (June 2005). The triangle of doom: Le Geste dans son Contexte. Paper presented at the Congress of the International Society for Gesture Studies, Lyon, France.
- Koschmann, T., Zemel, A., LeBaron, C., Goodwin, C., Hall, R., & Dunnington, G. (May 2005). Learning to Cut: Examining the *In Vivo* Properties of Instruction in the OR. Paper presented at the International Conference on Conversation Analysis, Helsinki, Finland.
- Koschmann, T., LeBaron, C., Goodwin, C., Dunnington, G. & Zemel, A. (April 2005). How do gestures mean? Formulating the triangle of doom. Paper presented at the Annual meeting of the American Educational Research Association, Montreal, Quebec.
- Koschmann, T., LeBaron, C., Goodwin, C., & Feltovich, P. (January 2005). "On the social construction of objects." Research presentation at the University of Hawaii, Manoa, Hawaii.
- LeBaron, C., & Thompson, M. (November 2004). Looking at boundary objects and *boundary agents*: The movement of people and things across organizations. Paper presented at the 90<sup>th</sup> Annual Conference of the National Communication Association, Chicago, Illinois.
- LeBaron, C., Koschmann, T., Goodwin, C. (November 2004). Scaffolding: Vocal and visible prompts for action within the operating room. Paper presented at the 90<sup>th</sup> Annual Conference of the National Communication Association, Chicago, Illinois.
- Koschmann, T., Zemel, A., LeBaron, C., Dunnington, G., & Goodwin, C. (November 2004). Summoning the missing user. International Workshop on Interaction, Artefacts, and Situated Cognition. Bielefeld, Germany.

- LeBaron, C., & Thompson, M. (July 2004). Looking at boundary objects and *boundary agents*: The movement of people and things across organizations. Paper presentation at the 9<sup>th</sup> Annual International Conference on Language and Social Psychology, Pennsylvania State University, State College, Pennsylvania.
- LeBaron, C. (July 2004). The life histories and ecologies of some gestures. Paper presentation at the 9<sup>th</sup> Annual International Conference on Language and Social Psychology, Pennsylvania State University, State College, Pennsylvania.
- MacMartin, C., & LeBaron, C. (June 2004). Vocal and visible involvements in small group interaction. Paper presented at the Conference on Conversation Analysis of Psychotherapy, Manchester University, England.
- Mirivel, J., & LeBaron, C. (May 2004). The Role of Gaze in the Social Organization of Arrivals and Departures from Institutional Meetings. Paper presentation at the 54<sup>th</sup> Annual Conference of the International Communication Association, New Orleans, Louisiana.
- LeBaron, C., Feltovich, P., Goodwin, C., Zemel, A., Koschmann, T., Dunnington, G., & Dutta, S. (January 2004). Documenting Instruction in the OR. Paper presentation at the 14<sup>th</sup> Annual Winter Conference on Discourse, Text & Cognition, Jackson Hole, Wyoming.
- LeBaron, C., & Thompson, M. (November 2003). Failings of a Cascading Activity: Accidents and Uses of Multi-Modalities within a Business Facilitation. Paper presented at the 89<sup>th</sup> Annual Conference of the National Communication Association, Miami, Florida.
- LeBaron, C. (November 2003). Family Home Evening: How cultural identity among Mormons may be passed from one generation to the next. Paper presented at the 89<sup>th</sup> Annual Conference of the National Communication Association, Miami, Florida.
- Koschmann, T., Zemel, A., & LeBaron, C. (August 2003). The instructability of instruction: Formulating the triangle of doom. Annual Meeting of the European Association for Research on Learning and Instruction (EARLI), Padova, Italy.
- Koschmann, T., & LeBaron, C. (September 2003). Reconsidering common ground: Examining Clark's contribution theory in the OR. Eighth European Conference on Computer-Supported Cooperative Work, Helsinki, Finland.
- Koschmann, T., Zemel, A., & LeBaron, C. (August 2003). "The instructability of instruction: Formulating the Triangle of Doom." Paper presented at the 10<sup>th</sup> Biennial Conference of the European Association for Research on Learning and Instruction, Padova, Italy.
- MacMartin, C., & LeBaron, C. (July 2003). "Reasons to Live: Arguments Against Suicide in Sex Offender Therapy Talk." Paper presented at the 8<sup>th</sup> International Pragmatics Conference, Toronto, Canada.
- LeBaron, C., Koschmann, T., Goodwin, C., & Feltovich, P. (May 2003). "Object Formulation in the Operating Room: Pointing Out the Cystic Artery." Paper presented at the 53<sup>rd</sup> Annual Conference of the International Communication Association, San Diego, California.
- LeBaron, C. (May 2003). "Strategic Disregard during Face-to-Face Interaction." Paper presented at the 53<sup>rd</sup> Annual Conference of the International Communication Association, San Diego, California.
- Glenn, P., Thompson, M., & LeBaron, C. (February 2003). "From Small Talk to Substance in Employment Screening Interviews." Paper presented at the Annual Conference of the Western States Communication Association, Salt Lake City, Utah.

- LeBaron, C., Thompson, M., & Glenn, P. (February 2003). "How Participants Pursue Both Interpersonal and Institutional Ends During an Employment Interview." Paper presented at the Annual Conference of the Western States Communication Association, Salt Lake City, Utah.
- LeBaron, C., & Tracy, K. (November 2002). "Technology as Theory: Whether to Collect Audio or Video Data." Paper presented at the 88<sup>th</sup> Annual Conference of the National Communication Association, New Orleans, Louisiana.
- MacMartin, C., & LeBaron, C. (July 2002). "How to Do Things with Silence: A Case Study of Small Group Interaction." Paper presented at the 8<sup>th</sup> International Conference on Language and Social Psychology, Hong Kong, China.
- LeBaron, C. (June 2002). "The Life History of Some Gestures." Paper presented at the First Congress of the International Society for Gesture Studies, Austin, Texas.
- LeBaron, C., & Koschmann, K. (June 2002). "When the Hand Informs the Mind: On Gesture's Role in Lexical Production." Paper presented at the First Congress of the International Society for Gesture Studies, Austin, Texas.
- Koschmann, T., & LeBaron, C. (April 2002). "Learner Articulation as Interactional Achievement: Studying the Conversation of Gesture." Paper presented at the Annual Conference of the American Educational Research Association, New Orleans, Louisiana.
- Koschmann, T., & LeBaron, C. (April 2002). "Gesture Semantics: Examining What and How Gesture Mean." Paper presented at the Annual Conference of the Midwest Artificial Intelligence and Cognitive Science Society, Chicago, Illinois.
- LeBaron, C. (January 2002). "Qualitative Methods and Use of Videotaped Data." Response to papers at the 9<sup>th</sup> Annual Bi-Annual Conference on Computer Supported Collaborative Learning, Boulder, Colorado.
- LeBaron, C. (November 2001). "Micro-practices in the Coordination of Talk, Gesture, and Embodied Activities." Paper to be presented at the 87<sup>th</sup> Annual Conference of the National Communication Association, Atlanta, Georgia.
- LeBaron, C., & Jones, S. (November 2001). "Emerging Integrations in Holistic Interaction Analysis." Paper presented at the 87<sup>th</sup> Annual Conference of the National Communication Association, Atlanta, Georgia.
- LeBaron, C., & Jones, S. (November 2001). "Closing Up Closings: Showing the Relevance of the Social and Material Surround to the Completion of an Interaction." Paper presented at the 87<sup>th</sup> Annual Conference of the National Communication Association, Atlanta, Georgia.
- Beach, W., & LeBaron, C. (November 2001). "Body Disclosures: Attending to Personal Problems and Reported Sexual Abuse During a Medical Encounter." Paper to be presented at the 87<sup>th</sup> Annual Conference of the National Communication Association, Atlanta, Georgia.
- Koschmann, T., LeBaron, C., Goodwin, C., & Feltovich, P. (August 2001). "Dissecting Common Ground: Examining an Instance of Reference Repair." Paper presented at the 23<sup>rd</sup> Annual Conference of the Cognitive Science Society, Edinburgh Scotland.
- Koschmann, T., LeBaron, C., Goodwin, C., & Feltovich, P. (January 2001). "Disembodied Reference: Examining Deixis in the OR." Keynote presentation at the 12<sup>th</sup> Annual Winter Conference on Discourse, Text & Cognition, Jackson Hole, Wyoming.
- LeBaron, C. (November 2000). "Micro-Practices in the Coordination of Talk, Gesture, and Inscription." Paper presented at the 99<sup>th</sup> Annual Meeting of the American Anthropological Association, San Francisco, California.

LeBaron, C., Mandelbaum, J., & Glenn, P. (November 2000). "Language and Social Interaction Research: Seven Propositions to Characterize the Discipline." Paper presented at the 86<sup>th</sup> Annual Conference of the National Communication Association, Seattle, Washington.

Craig, C., & LeBaron, C. (May 2000). "Covert Communication: A Micro-analytic Study of a Covert Drug Negotiation." Paper presented at the 50<sup>th</sup> Annual Conference of the International Communication Association, Acapulco, Mexico.

LeBaron, C., Glenn, P., & Mandelbaum, J. (November 1999). "Excavating the taken-for-granted: Studies in language and social interaction." Report given at the 85<sup>th</sup> Annual Conference of the National Communication Association, Chicago, Illinois.

LeBaron, C. & Koschmann, T. (May 1999). "The Conversation of Gestures: Interaction and Learner Articulation." Paper presented at the 49<sup>th</sup> Annual Conference of the International Communication Association, San Francisco, California.

Jones, S. & LeBaron, C. (May 1999). "The Management of multiple conversational involvements in a chance reunion." Paper presented at the 49<sup>th</sup> Annual Conference of the International Communication Association, San Francisco, California.

Glenn, P., LeBaron, C., & Mandelbaum, J. (May 1999). "Talk at Play: Mutual influence between communication studies and research on language and social interaction." Paper presented at the 49<sup>th</sup> Annual Conference of the International Communication Association, San Francisco, California.

Hopper, R., & LeBaron C. (February 1999). "The Interactive Achievement of Deception Detection in a Therapy Group for Sex Offenders." Competitive paper awarded "Top Three Paper" in LSI at the Western States Communication Association Annual Convention, Vancouver, Canada.

LeBaron, C. (December 1998). "Building Communication: Architectural Gestures and the Embodiment of New Ideas." Paper presented at the 97<sup>th</sup> Annual Meeting of the American Anthropological Association, Philadelphia, Pennsylvania.

Hopper, R., & LeBaron, C. (July 1998). "How Gender Creeps into Talk." Paper presented at the Sixth International Pragmatics Conference, Reims, France.

Koschmann, T., & LeBaron, C. (August 1998). "The Complementarity of Speech and Gesticulation in Learner Articulation." Paper presented at Eighth Annual Meeting of the Society for Text and Discourse, Madison, Wisconsin.

LeBaron, C. (November 1997). "In the Conference Room: Discursive Bodies and Interactional Building." Paper presentation at the 83<sup>rd</sup> Annual Conference of the National Communication Association, Chicago, Illinois.

LeBaron, C. (November 1997). "Gestures as Embodiments of Socially-Shared Imagination and Experience." Paper presentation at the 83<sup>rd</sup> Annual Conference of the National Communication Association, Chicago, Illinois.

Hopper, R., & LeBaron, C. (November 1997). "Therapy Group Interaction Following Confessional Narratives of Sex Offenders." Paper presentation at the 83<sup>rd</sup> Annual Conference of the National Communication Association, Chicago, Illinois.

Hopper, R., & LeBaron, C. (May 1997). "Negotiating Narratives during Group Therapy for Sex Offenders." Paper presentation at the 47<sup>th</sup> Annual Conference of the International Communication Association, Montreal, Canada.

LeBaron, C., & Hopper, R. (May 1997). "Social Learning During Therapy for Self: How a Preoccupation with Administrative Matters May Constitute Putty for Social Practice." Paper presented at the Sixth International Conference on Language and Social Psychology, Ottawa, Ontario, Canada.

Hopper, R., & LeBaron, C. (May 1997). "Describing the Performance of Everyday Life." Paper presented at the Sixth International Conference on Language and Social Psychology, Ottawa, Canada.

Hopper, R., & LeBaron, C. (February 1997). "Problems with Leadership in Group Therapy." Paper presented at the 68<sup>th</sup> Annual Convention of the Western States Communication Association, Monterey, California.

LeBaron, C. (July 1996). "Spatial Representation: The Translation of Built Space into Subjectively Experienced Space." Paper presented at the Fifth International Pragmatics Conference, Mexico City, Mexico.

LeBaron, C. (May 1996). "Prompts for Leadership and Social Learning during Group Therapy." Competitive paper presented at the Annual Conference of the International Communication Association, Chicago, Illinois.

LeBaron, C. (May 1996). "A Micro-Ethnographic Study of a Political Group: Ambiguity, Managed Cues, and the Struggle for Synthetic 'Syntality.'" Competitive paper presented at the Annual Conference of the International Communication Association, Chicago, Illinois.

LeBaron, C. (March 1996). "Gestural and Vocal Interpretations of Spatial Structures." Paper presented at the Annual Conference of the American Association of Applied Linguistics, Chicago, Illinois.

LeBaron, C., & Streeck, J. (November 1995). "Space, Surveillance, and Interactional Framing of Participants' Experience during a Police Interrogation." A "Top Three" paper presented at the Annual Conference of the Speech Communication Association, San Antonio, Texas.

LeBaron, C. (November 1995). "Ambiguity as an Audience's Problem and a Participant's Strategic Device." Paper presented at the Annual Conference of the Speech Communication Association, San Antonio, Texas.

LeBaron, C. (November 1995). "How Deception may be Interactively Constituted During a Police Interrogation." Competitive paper presented at the Annual Conference of the Speech Communication Association, San Antonio, Texas.

Hofmann, E., & LeBaron, C. (November 1995). "Running the Show: Efficiency and Ambiguity." Paper presented at the Annual Conference of the Speech Communication Association, San Antonio, Texas.

Streeck, J., & LeBaron, C. (July 1995). "What Gestures Know." Paper presented at the Conference on Gestures Compared Cross-Linguistically, Albuquerque, New Mexico.

LeBaron, C. (May 1995). "Gestures Made Meaningful: A Micro-ethnographic Study of Communication Processes in a Classroom." A competitive paper presented at the Annual Conference of the International Communication Association, Albuquerque, New Mexico.

LeBaron, C. (February 1995). "Communication Processes in a University Classroom." Paper presented at the Western States Communication Association Convention, Portland, Oregon.

LeBaron, C. (November 1994). "Ethno-epistemological Bases for Research on Nonverbal Deception Detection." A competitive paper presented at the Speech Communication Association Convention, New Orleans, Louisiana.

LeBaron, C. (November 1994). "Post-Acknowledgment-Token 'You Know.'" A competitive paper presented at the Speech Communication Association Convention, New Orleans, Louisiana.

LeBaron, C. (February 1994). "Persuasion and Communication Processes during a Police Interrogation." A paper presented at the Western States Communication Association, San Jose, California.

LeBaron, C. (October 1992). "Competing Narratives in the Clarence Thomas Hearings." A paper presented at the Conference in Rhetorical Criticism, California State University, Hayward, California.

#### **ACADEMIC SPEECHES**

Memorial Message in Honor of Michael Cohen (February 2013), University of Michigan, Ann Arbor, Michigan.

"Face-to-Face Leadership" (July 2009). Devotional address at Brigham Young University, Provo, Utah.

"Communicating as a Leader: Designing Messages that Move People—at Work and at Home" (September 2008). House of Learning Lecture Series, Brigham Young University, Provo, UT.

"Knowing Each Heart" (March 2004). Faculty speaker at the Student Leadership Seminar, Brigham Young University, Provo, UT.

"Improvisation and Transitional Moments" (May 2001). Faculty speaker at the spring convocation for graduating students of the Department of Communication, University of Colorado, Boulder, CO.

"Isolation and Social Institutions" (May 1999). Faculty speaker at the spring convocation for graduating students of the Department of Communication, University of Colorado, Boulder, CO.

"Survival and Excellence in University Life: A Multimedia Presentation" (August 1998). Guest speaker at the Fallfest Dinner for incoming freshmen students of the College of Arts and Sciences, University of Colorado, Boulder, CO.

#### **LOCAL PRESENTATIONS**

LeBaron, C. & Christianson, M. (February 2019). "Microcycling: The dynamic interplay between lists and stories within handoff routines." Presentation to faculty in the Department of Management, Marriott School of Business, Brigham Young University, Provo, Utah.

LeBaron, C. (May 2018). "Capstone presentation for high potentials: On leadership development." Department of Human Resources at Brigham Young University.

LeBaron, C., Christianson, M., Garrett, L., & Cohen, M. (May 2012). "Maintaining an organizational routine: A video-based study of physician handovers." Presentation to faculty in the Department of Organizational Leadership & Strategy of the Marriott School of Management, Brigham Young University, Provo, Utah.

LeBaron, C. (March 2012). "Innovations in OBHR: What business leaders MUST know." Faculty panelist at the OBHR Conference ("Driving Innovation through Effective Leadership") of the Marriott School at Brigham Young University, Provo, Utah.

LeBaron, C. (January 2012). "What is Your Campus Brand and How Do You Manage It?" Presentation at the BYU Recruiting Summit: "Best Practices for HR Executives and Recruiters," St. Regis Deer Valley Resort, Park City, Utah.

LeBaron, C., & Whittington, R. (October 2008). "Senseshaping in organizations: A video-based study of retrospective strategizing." Presentation to faculty in the Department of Organizational Leadership & Strategy of the Marriott School of Management, Brigham Young University, Provo, Utah.

LeBaron, C. (June 2007). "Employment brand: How recruiters can assess it and affect it." Presentation at the Recruiters' Summit, Marriott School, Brigham Young University, Provo, Utah.

- Thompson, M., & LeBaron, C. (April 2007). "Leading through micro-engagement: A video-based discussion of face-to-face influence and collaboration." Presentation at the First Conference of the Dyer Institute Series, "Leadership and Engagement in Organization Change," Zermott, Midway, Utah.
- LeBaron, C., Glenn, P., & Thompson, M. (March 2007). "Identity management in employment interviews: *Knowing* the file-self and *affiliating* with the embodied-self." Research presentation to the Department of Organizational Leadership and Strategy, Brigham Young University, Provo, Utah.
- LeBaron, C., & Thompson, M. (December 2006). "Boundary objects and boundary agents: A video-based ethnography of the emergence, evolution, and embodiment of ideas across organizational boundaries." Paper presented at Department of Sociology Research Colloquia, Brigham Young University, Provo, Utah.
- LeBaron, C. (May 2006). "Scaffolding expertise: The social organization of instruction during a surgical procedure." Annual Spring Research Conference, Department of Organizational Leadership & Strategy, Marriott School. Provo, Utah.
- LeBaron, C. & Thompson, M. (March, 2006). "How Resumes Get Used: Micro-Practices of Knowledge Management During Employment Interviews." Presentation to the Department of Organizational Leadership & Strategy, Marriott School, Provo, Utah.
- LeBaron, C. & Thompson, M. (May, 2005). "Boundary objects and *boundary agents*: The movement of people and things across organizational boundaries." Presentation at the Spring New Ideas Seminar, Department of Organizational Leadership & Strategy, Marriott School, Provo, Utah.
- LeBaron, C., & Thompson, M. (June 2004). Stories that work: using narrative effectively in business. Presentation at the Annual Marriott School Leadership Conference, Brigham Young University, Provo, Utah.
- LeBaron, C. (February 2001). "Communication and Conflict Among Managers of a Health Care Organization: A Case Study." Colloquium presentation at the Marriott School of Management, Brigham Young University, Provo, Utah.
- LeBaron, C. (November 2000). "Emerging trends in research on nonverbal communication." Colloquium presentation at the Department of Communication, University of Colorado, Boulder, Colorado.
- LeBaron, C. (December 2000). "Computer-facilitated learning: Knowledge and understanding made visible." Presentation at the Department of Computer Science (Center for "Life Long Learning & Design") at the University of Colorado, Boulder, Colorado.
- LeBaron, C. (June 2000). "Micro-ethnographic research on human-computer interaction." Presentation at the Department of Computer Science (Center for "Life Long Learning & Design") at the University of Colorado, Boulder, Colorado.
- LeBaron, C. (April 1999). "Building communication: Architectural gestures and the embodiment of new ideas." Colloquium presentation to the College of Architecture and Planning, University of Colorado, Boulder, Colorado.
- LeBaron, C. (October 1998). "Skilled Disorientation: A case study of Lee Memorial Health Systems." Colloquium presentation to the Department of Communication, University of Colorado, Boulder, Colorado.
- Hopper, R., & LeBaron, C. (October 1997). "Gender in Communication." Colloquium presentation at the Department of Communication, University of Colorado, Boulder, Colorado.
- LeBaron, C. (March 1995). "Administrative Matters as Therapeutic 'Accidents' During Group Therapy Sessions." Colloquium presentation to the Department of Communication at the University of Texas, Austin, Texas.



## PROFESSIONAL LEADERSHIP

**Advisory Committee** for the Strategy Activities and Practice (SAP) interest group at the Academy of Management (2013 to present).

**Convener** for sub-theme (#43): “Multimodal Methods in Organization Research” at the 34<sup>th</sup> Annual Colloquium of the European Group for Organizational Studies (EGOS), Tallinn, Estonia (2018).

**Organizer and Host.** Workshop for the Special Issue of *Organizational Research Methods: Video-Based Research Methods*. Sundance, Utah (May 2015).

**Past-Chair** for the Strategy Activities and Practice (SAP) interest group at the Academy of Management (2012 to 2013).

**Member of the Scientific Committee** (2012). Special Strategy-as-Practice Workshop at the University of Dauphine in Paris, France.

**Chair** for the Strategy Activities and Practice (SAP) interest group at the Academy of Management (2011 to 2012).

**Chair-Elect** for the Strategy Activities and Practice (SAP) interest group at the Academy of Management (2010 to 2011).

**Founding Membership Chair**, Steering Committee for the Strategy Activities and Practice (SAP) interest group at the Academy of Management (2009 to 2010).

**Secretary** of the Language and Social Interaction Division of the National Communication Association (2002-2005).

**Steering Committee Member & Program Committee Member** for the 9<sup>th</sup> Biennial Conference on Computer Supported Collaborative Learning, Boulder, CO (January 2002).

## PROFESSIONAL SERVICE (CONFERENCES & WORKSHOPS)

**Co-organizer** (August 2015). “Using Video in Research: Comparing and Contrasting Various Methodological Approaches.” Professional Development Workshop at the Annual Meeting of the Academy of Management, Vancouver, Canada.

**Organizer** (August 2014). “Publishing in AMD: A workshop with the editors.” At the Annual Meeting of the Academy of Management, Philadelphia, Pennsylvania.

**Organizer** (February 2014). Plenary panel, “More than dead habits: Exploring dynamic interplay within and between consequential routines.” At the Organization Science Winter Conference, Steamboat Springs, Colorado.

**Co-organizer** (August 2013). Professional Development Workshop (PDW) on “Paper Development in Strategy Activities and Practices (SAP).” At the Annual Meeting of the Academy of Management, Orlando, Florida

**Co-organizer** (July 2013). Professional Development Workshop (PDW) on “Paper Development in Strategy Activities and Practices (SAP).” At the 29<sup>th</sup> European Group for Organizational Studies, Montreal, Canada.

**Co-organizer** (August 2012). Symposium on “Exploring How Individuals Shape, Coordinate and Maintain Organizational Routines.” Annual Meeting of the Academy of Management, Boston, Massachusetts.

**Co-organizer** (August 2012). Professional Development Workshop (PDW) on “Sociomateriality in Practice: Considering Consequences in Organizational Life and Research.” Annual Meeting of the Academy of Management, Boston, Massachusetts.

**Co-organizer** (August 2011). Symposium on “Agency and Emergence: Perspectives on the Origins of Organizational Strategy.” Annual Meeting of the Academy of Management, San Antonio, Texas.

**Co-organizer** (August 2009). Professional Development Workshop on “Conversations and Sensemaking in Strategy Practice: Methods for Analyzing Video and Audio Data.” Annual Meeting of the Academy of Management, Chicago, IL.

**Co-organizer** (August 2009). Professional Development Workshop on “Transformational Learning Experiences: Creating the Context through Questions.” Annual Meeting of the Academy of Management, Chicago, IL.

**Co-organizer** (August 2008). Workshop on “Methodological approaches to studying strategy as practice.” Annual Meeting of the Academy of Management, Anaheim, CA.

**Co-organizer** (August 2007). Symposium on “Strategic conversations: A multi-level conversational approach to studying strategy as practice.” Annual Meeting of the Academy of Management, Philadelphia, PA.

**Co-organizer** (November 2003). Panel “We Are All Renaissance Men: Multimodality and the Professions” (Jurgen Streeck, Curtis D. LeBaron, Michael Thompson, Tanya Stivers, Jeffery Robinson) at the 89<sup>th</sup> Annual Conference of the National Communication Association, Miami, FL.

**Co-organizer** (January 2003). Six workshops on analyzing videotaped data (“DataFest”) at the 14<sup>th</sup> Annual Winter Conference on Discourse, Text & Cognition, Jackson Hole, WY.

**Organizer** (January 2002). Workshop on “Qualitative Analysis of Videotaped Data.” (Participants: Yrjö Engeström, Rogers Hall, Timothy Koschmann, Curtis LeBaron.) The Annual Conference on Computer Supported Collaborative Learning. To be convened in Boulder, CO.

**Co-organizer & moderator** (January 2001). Six workshops on analyzing videotaped data (“DataFest”) at the 12<sup>th</sup> Annual Winter Conference on Discourse, Text & Cognition, Jackson Hole, WY.

**Organizer** (June 2000). Summer working group for research on language and social interaction. Approximately a dozen scholars from various north-American universities came together for one week to focus on individual and collective research projects. Convened in Boulder, CO.

**Co-organizer** (May 2000). Panel on "Looking to the next century: Future scholars in LSI." (Participants: Jenny Mandelbaum, Curtis LeBaron, and their respective undergraduate students.) The 50<sup>th</sup> Annual Conference of the International Communication Association, Acapulco, Mexico.

**Co-organizer** (November 1999). Panel on "The legacy of Robert Hopper: A celebration and memorial." (Participants: Sandra Ragan, Curtis LeBaron, Jenny Mandelbaum, Phillip Glenn, Wayne Beach, Roderick Hart.) The 85<sup>th</sup> Annual Conference of the National Communication Association, Chicago, IL.

**Co-organizer** (June 1999). Summer working group for research on language and social interaction. Ten scholars came together from various U.S. universities to focus on individual and collective research projects. Convened in Carbondale, Illinois, at the "Touch of Nature" retreat.

**Co-organizer** (May 1999). Panel on "Approaches to the analysis of mutual influence." (Participants included: Mark Knapp, Stan Jones, Judy Burgoon, Curtis LeBaron, Timothy Koschmann.) At the 49<sup>th</sup> Annual Conference of the International Communication Association, San Francisco, CA.

**Organizer** (May 1999). Panel on “Viewing the Field of Language and Social Interaction.” (Participants: Karen Tracy, Janet Bavelas, Phillip Glenn, Curtis LeBaron, Jenny Mandelbaum, Robert Sanders, Robert Hopper.) At the 49th Annual Conference of the International Communication Association, San Francisco, CA.

**Organizer** (May 1997). Panel on “Therapy Talk: Recent Advances in Research and Practice.” (Participants: Robert Hopper, Curtis D. LeBaron, G.H. Morris, Patricia K. Morris, Janet Beavin Bavelas, Dan McGee, Bruce Phillips, Allan Wade.) The 47th Annual Conference of the International Communication Association, Montreal, Canada.

**Convenor** (May 1997). Symposium on “Therapy Talk: Constructing Therapists and Clients through Discourse” at the 6<sup>th</sup> International Conference on Language and Social Psychology, the University of Ottawa, Canada.

#### **PROFESSIONAL SERVICE (STUDENTS)**

**Dissertation Committee Member** (2018 to 2019) for Leo Smith, doctoral student at the University of Denmark, Aarhus.

**Dissertation Committee Member** (2016 to 2017) for Brad Miller, doctoral student at the University of Illinois at Urbana-Champaign.

**Dissertation Committee Member** (2010 to 2012) for Anete Camille Strand, graduate student in Communication and Psychology at the University of Aalborg, Denmark.

**Dissertation Committee Member** (2008 to 2009) for Libby Hemphill, graduate student in the School of Information at the University of Michigan, Ann Arbor, MI.

**Doctoral Committee Member** (2002 to 2006) for Julien Mirivel, graduate student in the Department of Communication at the University of Colorado, Boulder, CO.

**Dissertation Committee Member** (2001 to 2004) for Robert Agne, graduate student in the Department of Communication at the University of Colorado, Boulder, CO.

**Thesis Committee Member** (2001 to 2002) for Julien Mirivel, graduate student in the Department of Communication at the University of Colorado, Boulder, CO.

**Doctoral Committee Outside Member** (2001 to 2002) for Alena Sanusi, graduate student in the Department of Communication at the University of Colorado, Boulder, CO.

#### **PROFESSIONAL SERVICE (DEPARTMENT & UNIVERSITY)**

**Chair of Management Department** (2019 to present) for Brigham Young University.

**Ad-Hoc Committee on Undergraduate General Education** (2019 to present) for Brigham Young University.

**Teaching and Evaluation Committee** (2016 to present) for the Department of Management. Observe faculty teaching and write peer evaluations for promotion and tenure.

**OBHR Fundraising Committee, Chair** (2015 to present) for the OBHR group within the Department of Management. Lead fundraising efforts involving Advisory Board and alumni.

**MBA Operating Committee – Faculty Lead of Special Projects** (2014 to present) for the Marriott School of Business, Brigham Young University. Work with MBA teams: instruction, application, and troubleshooting.

**Organize the annual “Go-Pro” event** to promote diversity and inclusion.

**Organizer of the Annual BYU HR Conference** (2018 to 2019).

**Organizer of the Annual BYU HR Conference** (2016 to 2017).

**Student grievance panelist** (2016). Appointed by the Dean of Graduate Studies, Brigham Young University.

**Organizer of BYU MBA Annual Career BOOST** (2015 to 2017). A day of executive education and networking for EMBA and MBA students and alumni.

**Faculty Search Committee Member** (2014 to 2016) for the Department of Management at Brigham Young University.

**Faculty Promotion and Tenure Committee Member** (2015) for the Department of Organizational Leadership & Strategy at Brigham Young University.

**Student grievance panelist** (2015). Appointed by the Dean of Graduate Studies, Brigham Young University.

**Organizer of the Annual BYU HR Conference** (2014).

**Faculty Search Committee, Chair** (2013) for the Department of Organizational Leadership & Strategy at Brigham Young University.

**Graduate Council, Member** (2008 to 2013) at Brigham Young University.

**Academic Review Committee, Member** (2008 to 2012) at Brigham Young University.

**EMBA Program Executive Committee, Member** (2005 & 2006) for Marriott School of Management, Brigham Young University.

**Faculty Search Committee, Chair** (2003 to 2006) for the Department of Organizational Leadership & Strategy at Brigham Young University.

**Promotion & Tenure Committee, Member** (2005 & 2006). Marriott School of Management, Brigham Young University.

## EXTERNAL RESEARCH GRANTS

**National Science Foundation** grant (2004-2005). Project team member for a grant (\$100,000) to continue project entitled, “Toward a Descriptive Science of Learning Practices.” Principal investigator, Timothy Koschmann, Southern Illinois University.

**National Science Foundation** grant (2002-2004). Co-author and project team member for a grant (\$417,634) entitled, “Toward a Descriptive Science of Learning Practices.” Principal investigator, Timothy Koschmann, Southern Illinois University.

**National Science Foundation** TalkBank Project recipient (2002). Applied for and received funds (\$6,000) used to produce and duplicate a CD-ROM to accompany a special issue of the *Journal of Communication*, 52, 3. TalkBank project Principal is Brian McWhinney, Carnegie Mellon University.

## INTERNAL RESEARCH GRANTS

**Faculty Research Grant** (2002-present). Research funding (\$5,000) from the Dean's office of the Marriott School of Business at Brigham Young University, in support of research.

**ORCA Mentoring Grant** (2018-2019). Funding to support research project with Amy Edmondson (Harvard Business School) and Kendall Orton (BYU undergraduate student). *How sexual harassment creeps into talk.*

**Experiential Learning Grant** (2018). Funding for course enhancements for experiential learning within the Marriott School of Business.

**Mentoring Environment Grant** (2011-2013). Funding (\$20,000) to support research in collaboration with students: "The emergence and evolution of organizational routines: A video-based study of handoffs in hospitals."

**ORCA Mentoring Grant** (2012-2013). Funding to support collaboration with Emily Warren for research project: *Vocal Artifacts: A Video-Based Study of the Appropriation and Articulation of Material Objects within Employment Interviews.*

**ORCA Mentoring Grant** (2012-2013). Funding to support collaboration with Lyndon Garrett for research project: *Quick Jelling: Dynamic Role Forming in Organizational Routines.*

**ORCA Mentoring Grant** (2010-2011). Funding to support collaboration with Lyndon Garrett for research project: *Co-Creating Organizational Routines: A Video-Based Study of Physician Handoffs in Critical Care Units.*

**FDIB – Faculty Development in International Business Grant** (2007-2008). Research funding (\$6000) from the Global Management Center of the Marriott School of Management at Brigham Young University, to conduct research on business strategy as practice (with Richard Whittington) at Oxford University, England.

**Committee for Instructional and Media Arts** grant (2002-2003). Listed as a participant for a grant (\$5,000) entitled, "An Online Method of Teaching Management Communication 321." Funds were received from the Center for Instructional Design at Brigham Young University. Principal applicant and project leader is Kristen DeTienne, Brigham Young University; co-participants are Bill Baker and Michael Thompson, Brigham Young University.

**Student Computing Initiative** (1999-2000). Research funding (\$35,000) from the University of Colorado at Boulder, for multimedia and computer equipment to be used in my courses, enabling students to micro-analyze videotaped human interaction.

**Student Computing Initiative** (1998-1999). Research funding (\$16,000) from the University of Colorado at Boulder, for multimedia and computer equipment to be used in my courses, enabling students to micro-analyze videotaped human interaction.

**College of Communication Graduate Grant** (1995). Monetary award from the College of Communication for doctoral research at the University of Texas at Austin.

**Shell Grant** (1993, 1994, & 1995). Three different monetary awards received from Shell Corporation to cover research and travel expenses while completing doctoral work at the University of Texas at Austin.

## EXECUTIVE EDUCATION

**Utah Medical Association** (February 2019). Presentations to healthcare professionals and leaders: "Communicating Your Leadership Brand" and "Leading through Effective Communication." Salt Lake City, Utah.

**Layton Construction Company** (July 2018). Presentations to company managers: “Communicating Your Leadership Brand” and “Leading through Effective Communication.” Salt Lake City, Utah.

**Utah Medical Association** (January 2018). Presentations to healthcare professionals and leaders: “Executive Presence.” Salt Lake City, Utah.

**Roche** (August 2017). Workshop on “Emotional Intelligence.” Half Moon Bay, California.

**Utah Medical Association** (October 2016). Presentations to healthcare professionals and leaders: “Communicating Your Leadership Brand” and “Leading through Effective Communication.” Salt Lake City, Utah.

**Roche** (October 2016). Workshop on “Managing Organizational Change.” Sparks, Maryland.

**IASIS Healthcare** (March 2016). Presentation: “Leadership in the Face or Resistance to Organizational Change.” Physician Leadership Retreat at Snowbird, Utah.

**IASIS Healthcare** (October 2015). Presentation: “Developing Leadership through Effective Communication.” Annual Fall meeting of the Physician Advisory Council (approximately 70 participants, including Presidents, CEOs, COOs, CFOs, CIOs, VPs, and Directors), Nashville, Tennessee.

**Utah Medical Association** (March 2015). Presentations to healthcare professionals and leaders: “Communicating Your Leadership Brand” and “Leading through Effective Communication.” Salt Lake City, Utah.

**Roche** (September 2015). Presentation at the fall retreat of The Medical and Scientific Affairs Department: “Emotional Intelligence,” Park City, Utah.

**Hyundai Heavy Industries**, South Korea (August 2015). A 5-module course on “Leadership.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Utah Medical Association** (March 2015). Presentations to healthcare professionals and leaders: “Communicating Your Leadership Brand” and “Leading through Effective Communication.” Thanksgiving Point, Utah.

**Roche** (September 2014). Presentation at the fall retreat of The Medical and Scientific Affairs Department: “Developing Your Personal Leadership Brand,” Park City, Utah.

**Hyundai Heavy Industries**, South Korea (September 2014). An 8-day course on “Leadership.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Utah Local Governments Trust** (2014). Presentation: “Maintaining Safety by Designing Compelling Messages and Building Relationships of Trust.” North Salt Lake, Utah.

**Intel** (October 2013). Keynote speaker at the African American & Hispanic Professional Conference for Intel Employees: “Thinking Big: What Does It Look and Sounds Like?” Hillsboro, Oregon.

**Hyundai Heavy Industries**, South Korea (October 2013). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Rio Tinto** (October 2013). Presentation at the Project Development Team Integration Meeting: “Leading Dispersed Teams.” Salt Lake City, Utah.

**Roche** (September 2013). Two presentations at the fall retreat of The Medical and Scientific Affairs Department: “Developing Your Personal Leadership Brand” and “Executive Presence.” Park City, Utah.

**Hyundai Heavy Industries**, South Korea (August 2013). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**FranklinCovey** (June 2013). Presentation and consultation: Using video recordings of naturally occurring interaction to illustrate leadership development principles. Salt Lake City, Utah.

**Adobe Consulting**, Orem, Utah (2012). Presentation and consultation: “New Technologies and Behavioral Change within Organizations.” Lehi, Utah.

**Hyundai Heavy Industries**, South Korea (November 2012). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Hyundai Heavy Industries**, South Korea (October 2012). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Management Society**, Phoenix Arizona Chapter (May 2012). “Leadership Secrets.” Executive education session in Phoenix, Arizona.

**Utah County Association of Realtors**, Utah (February 2012). A seminar on “Leadership & Deep Engagement.”

**Hyundai Heavy Industries**, South Korea (October 2011). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Hyundai Heavy Industries**, South Korea (October 2011). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Northern Wasatch Association of Realtors**, Utah (October 2011). A 1-day seminar on “Leadership & Deep Engagement.”

**Hyundai Heavy Industries**, South Korea (October 2011). A 4-day course on “Leading Organizations.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Hyundai Heavy Industries**, South Korea (October 2010). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Hyundai Heavy Industries**, South Korea (October 2010). A 4-day course on “Leading Organizations.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**National Advisory Committee**, Marriott School of Management at Brigham Young University (May 2010). “Building a Leadership Legacy.” Presentation at the Spring Retreat in Scottsdale, Arizona.

**Hyundai Heavy Industries**, South Korea (November 2009). A 3-day course on “Leading Organizations.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Hyundai Heavy Industries**, South Korea (October 2009). A 4-day course on “Individual Leadership & Influence.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**University of Aarhus**, Denmark (June 2009). “Communicating as a Leader: Designing Messages that Transform People and Organizations.” A 7-session course hosted by the Executive Education Centre, University of Aarhus, Denmark.

**Hyundai Heavy Industries**, South Korea (December 2008). A 5-day course on “Leading Organizations.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Hyundai Heavy Industries**, South Korea (September 2008). A 5-day course on “Leading Organizations.” Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Management Society**, Geneva Switzerland Chapter (June 2008). “Character in leadership.” Executive education session in Geneva, Switzerland.

**Management Society**, Frankfurt Germany Chapter (July 2008). “Check your baggage: Emotional leadership at work and at home.” Executive education session in Frankfurt, Germany.

**Lee Memorial Health Systems**. (April 2008). “Organizational Leadership.” Executive education session in Fort Meyers, Florida.

**Hyundai Heavy Industries**, South Korea (November 2007). A 5-day course on organizational leadership. Executive education coordinated through Conferences & Workshops at Brigham Young University.

**University of Michigan**, Ann Arbor (November 2007). “Positive Human Dynamics.” Part of a 5-day course on “Unleashing the High Performing Organizations,” Ross Business School, Executive Education Program, University of Michigan.

**Hyundai Heavy Industries**, South Korea (August 2007). A 5-day course on organizational leadership. Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Management Society**, Bay Area Chapter (April 2007). “Communicating as a leader: Designing messages that move people.” Executive education session in San Francisco, California.

**Hyundai Motor Company**, South Korea (October 2006). A 5-day course on organizational leadership. Executive education coordinated through Conferences & Workshops at Brigham Young University.

**Management Society**, Minnesota Chapter (September 2006). “Emotional leadership at work and at home.” Executive education session in Minneapolis, Minnesota.

**Management Society**, BYU Chapter (October 2004). “The voice of your organization: The role of narrative in shaping a firm’s culture.” Executive education session at Brigham Young University, Utah.

**LGE, Inc.**, South Korea (August 2004). A 2-day course on communication and leadership. Executive education coordinated through the William G. Dyer Institute for Leading Organizational Change (Intensive Change Management Program) at Brigham Young University.

## **CONSULTING & FIELD RESEARCH**

**Kingston General Hospital**, Kingston, Ontario, Canada (2008 to present). Field research. Videotaping and analyzing physician handoffs within the Intensive Care Unit, for the purpose of studying organizational routines.

**Union Pacific Railroad Company**, Salt Lake City, Utah (2010 to 2011). Expert witness in a civil suit brought against UPRR.



**Black & Decker**, Lake Forest, California (2009). Field research. Ethnographic study of strategic initiatives and communication.

**Lee Memorial Health Systems**, Fort Meyers, Florida (2008). Field research. Recorded interviews with members of the “President’s Council” (top management team), regarding their strategic conversations and planning, which was captured on videotape.

**Frito Lay, Inc.**, Plano, Texas (2002). Field research. Videotaped and analyzed interaction during marketing and product development meetings.

**DOW Chemical, Inc.**, Midland, Michigan (2002). Field research. Videotaped and analyzed interaction during meetings involving managers.

**MedUSA, Inc.**, Salt Lake City, Utah (2001 to 2002). Field research. Videotaped and analyzed interaction during meetings involving company owners and managers.

**WEBB Interactive Services, Inc.**, Denver, Colorado (1999 to 2000). Paid consulting. Served on Communication Board; advised on the design of new technologies; researched interaction between aggregates and small businesses.

**School of Communication, Information, & Library Sciences, Rutgers University**, New Jersey (2000). Paid consulting. Advised on the purchase & use of multimedia technologies for education, including digital audio & video, CD authoring, and web page design.

**The German Connection** (1999) in Boulder, Colorado. Paid consulting. Composed and published four training videos (on leadership and conflict), used to acculturate German business people to the sorts of interpersonal behaviors they might encounter within U.S. businesses settings.

**Janus Funds** (1999) in Denver, Colorado. Paid consulting and field research. Videotape analysis of communication and interaction among mid-level managers during team meetings.

**Lee Memorial Health Systems** (1998) in Fort Meyers, Florida. Paid consulting and field research. Study of language and social interaction among the President’s Council (the health system’s governing board).

**Heimsath Architects** (1996 to 1998) in Austin, Texas. Field research. Videotape analysis of meetings involving architects and clients, who negotiate plans for the construction of a new building.

**Austin Police Department** (1993 to 1994) at the Police Academy, Austin, Texas. Analyzed videotaped police interrogations. Conducted training on communication and interviewing: “Avoiding Pitfalls of Deception Detection During Police Interrogations” (October 1994); “Embodied and Rhetorical Appropriation of Physical Space During a Police Interrogation” (April 1994); “Cigarettes, Objects, and Social Interaction During a Police Interrogation” (April 1994); “Conversational Sequence in Police Interviews” (October 1993).

**Federal Bureau of Investigation** (1991 and 1992) at FBI Headquarters in Quantico, Virginia. Field research and consulting. Observed training on deception detection. Analyzed videotaped interrogations.

## PROFESSIONAL ASSOCIATIONS

- Academy of Management
- European Group for Organizational Studies
- Strategic Management Society
- American Anthropological Association
- International Communication Association