

# TANNER SKOUSEN

## Assistant Professor

Information Systems Department  
Marriott School of Management  
Brigham Young University

781 TNRB Brigham Young University Provo, UT 84602  
Email: [tanner.skousen@byu.edu](mailto:tanner.skousen@byu.edu)

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## PROFESSIONAL EXPERIENCE

**Assistant Professor** 2023-Present  
Department of Information Systems, Marriott School of Business, Brigham Young University

## EDUCATION

*University of Georgia, Terry College of Business*

Ph.D., Management Information Systems, 2023

Dissertation: *Individual Resilience in Online Communities: An Embeddedness Perspective*. Committee: Hani Safadi (Chair), Elena Karahanna, Aaron Schecter

*Brigham Young University, Marriott School of Management*

BS and MS, Information Systems Management, 2017

GPA: 3.94

Information Systems Ph.D. preparation track

## RESEARCH INTERESTS

- Online Communities
- Healthcare IT
- Multi-level Theory
- Interruption Management

## JOURNAL PUBLICATIONS

1. Safadi, H., **Skousen, T.**, Karahanna, E. (2024) "Firm-Sponsored Online Communities: Building Alignment Capabilities for Participatory Governance." *Information Systems Research*
2. **Skousen, T.**, Ames, J., Gaskin, J. (2021) "Task-Adherence: An Agentic Perspective of Task-focused Dedication in an Interrupting Work Environment." *Journal of Organizational Effectiveness: People and Performance*

3. **Skousen, T.**, Safadi, H., Young, C., Karahanna, E., Safadi, S., & Chebib, F. (2020). "Successful Moderation in Online Patient Communities: Inductive Case Study." *Journal of Medical Internet Research*, 22(3), e15983.
4. Gaskin, J. E., and **Skousen, T.** (2016). "Time-Chunking and Hyper-Refocusing in a Digitally-Enabled Workplace: Six Forms of Knowledge Workers." *Frontiers in Psychology*, 7, 1627

## PAPERS UNDER REVIEW

1. Skousen, T., Safadi, H., Young, C., "The Resilience of Member Leaders in Online Patient Communities: Inductive Case Study." *Journal of Medical Internet Research* (2nd Round of Review)

## CONFERENCE PROCEEDINGS AND PRESENTATIONS

1. Feldman, S., Singh, A., Schooley, B., Pena, D., **Skousen, T.** "Next Generation Mentoring: Who is Mentoring Whom?", Panel Presentation, *Americas Conference on Information Systems*, Salt Lake City, Utah, August 2024
2. Gardner, J\*, **Skousen, T.** "The Dynamic and Constructive Nature of User-Generated Content in Online Spaces." TREO talk, *Americas Conference on Information Systems*, Salt Lake City, Utah, August 2024
3. **Skousen, T.** and Lear, J\*. "Technological Health: A New Perspective on Individual Well-being in the Digital Era." *European Conference on Information Systems*, Paphos, Cyprus, June 2024
4. **Skousen, T.**, Steffen, J., Chandler, C., Rosengren, W., Gaskin, J., Meservy, T. "Asynchronous Video Interviews and Artificial Intelligence: A Multi-Study Exploration." *International Conference for Information Systems*, Copenhagen, Denmark, December 2022
5. **Skousen, T.**, Safadi, H., Watson, R. "Open Communities and Formal Organizations: A Symbiosis View," *International Conference for Information Systems*, Virtual, December 2020 (**Best Theory Paper Award Winner**)
6. Safadi, H., Watson, R., and **Skousen, T.** "Organizations and Communities: A Symbiosis View," *Americas Conference on Information Systems*, Virtual, August 2020
7. **Skousen, T.**, Safadi, H., Karahanna, E., Young, C., and Chebib, F. "Tension Resolution and Sustaining Knowledge Flows in Online Communities," *International Conference for Information Systems*, Munich, Germany, December 2019 (**Best Theory Paper Award Winner**)
8. **Skousen, T.** and Karahanna, E. "Diversity in Peer-Advice Networks and the Emergence of Collective Post-Adoptive Attitudes: A Multilevel Perspective," *International Conference for Information Systems*, Munich, Germany, December 2019
9. Gaskin, J. and **Skousen, T.** "Time-Chunking Strategies in Digitally-enabled Knowledge Work". *CNoW Pre-ICIS Workshop*, Dublin, Ireland, December 2016

\* Denotes student co-author

## WORKING PAPERS

1. "Participation Resilience of Online Community Members: An Embeddedness Perspective" (with Hani Safadi)

2. “Interruption Management Interventions and the Role of Technology” (with Adela Chen, Elena Karahanna, and Jacob Steffen)
3. “Technological Health: A New Perspective on Individual Well-Being in the Digital Era” (with James Lear\* and Olivia Fowler\*)
4. “The Evolution of User-Generated Content in Emergent and Formal Online Spaces” (with Joshua Gardner\* and Macy Eskelsen\*)
5. “Asynchronous Interviews: The Effects of Artificial Intelligence” (with James Gaskin, Tom Meservy, Cherileigh Chandler, Jacob Steffen, and Warren Rosengren)
6. “Next Generation Mentoring: Who is Mentoring Whom? CAIS Panel Report” (with Akanksha Singh, Dalton Peña, Ben Schooley, and Sue Feldman)

## **INVITED PRESENTATIONS**

1. Brigham Young University, Information Systems Department, 2019
2. Mayo Clinic, Mayo Clinic Social Media Network Annual Conference, 2019

## **TEACHING EXPERIENCE**

### **Instructor of Record**

#### *Brigham Young University*

IS 415: Exploratory Data Analytics

- Fall 2024 (4.7/5)

IS 505: Programming for Data Science

- Winter 2024 (4.9/5)

IS 315: Introduction to Python Data Analytics

- Fall 2023 (4.9/5)

#### *University of Georgia*

MIST 4610: Data Management and Analytics (SQL)

- Spring 2023 (4.93/5)
- Fall 2021 (4.7/5)
- Fall 2020 (4.83/5)

#### *Brigham Young University (pre-PhD)*

IS 110: Spreadsheets and Business Analysis

- Winter 2018 (4.9/5)
- Fall 2017 (5/5)

### **Teaching Assistant**

#### *University of Georgia*

MIST 5730/6380: Advanced Data Management and Analytics (Python), 2021

#### *Brigham Young University*

BUSM 540: Organizational Behavior, 2016-2017

## INDUSTRY EXPERIENCE

*Brevium Inc, Account Manager, 2014-2018*

- Developed analytical tools to improve efficiency and effectiveness regarding the recognition of underperforming customers.
- Trained Practice Administrators and Doctors for over 200 different medical practices on software that improves healthcare compliance.

## ACADEMIC AWARDS AND ACHIEVEMENTS

ICIS Best Track Reviewer	2023
ICIS Doctoral Consortium	2022
Recipient of UGA Outstanding Teaching Assistant Award	2022
Recipient of UGA's Graduate School Dean's Award	2021
ICIS Best Track Reviewer	2020
ICIS Best Theory Paper Award	2020
AMCIS Advanced Doctoral Consortium	2020
ICIS Best Theory Paper Award	2019
Winner of the AIS – Bocconi Ph.D. Student Travel Grant	2019
"Most Outstanding MISM Student", BYU	2017
Marriott School of Management Dean's List	2014-2016

## ACADEMIC SERVICE

### Internal Service

IS 110 Coordinator	2024-Present
IS 315 Coordinator	2023-Present
BSIS Admissions Committee	2023-Present
Student Recruitment Committee	2023-Present
Workshop Coordinator, University of Georgia	2020-2021

### External Service

Associate Editor, International Conference for Information Systems	2024
ICIS Doctoral Student Corner Co-Chair, Copenhagen Denmark	2022

Ad hoc Reviewer:

*MIS Quarterly*  
*Information Systems Journal*  
*Journal of Medical Internet Research*  
*Frontiers of Psychology*  
*International Conference for Information Systems*  
*Americas Conference on Information Systems*  
*Hawaii International Conference on Systems Sciences*  
*European Conference on Information Systems*  
*Electronic Commerce Research and Applications*