

# TANNER SKOUSEN

## Assistant Professor

Information Systems Department  
Marriott School of Management  
Brigham Young University

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## EDUCATION

*University of Georgia, Terry College of Business*

Ph.D., Management Information Systems, 2023

Dissertation: *Individual Resilience in Online Communities: An Embeddedness Perspective*.  
Committee: Hani Safadi (Chair), Elena Karahanna, Aaron Schecter

*Brigham Young University, Marriott School of Management*

BS and MS, Information Systems Management, 2017

GPA: 3.94

Information Systems Ph.D. preparation track

## RESEARCH INTERESTS

- Online Communities
- Healthcare IT
- Multi-level Theory
- Interruption Management

## JOURNAL PUBLICATIONS

1. **Skousen, T.**, Ames, J., Gaskin, J. (2021) "Task-Adherence: An Agentic Perspective of Task-focused Dedication in an Interrupting Work Environment." *Journal of Organizational Effectiveness: People and Performance*
2. **Skousen, T.**, Safadi, H., Young, C., Karahanna, E., Safadi, S., & Chebib, F. (2020). "Successful Moderation in Online Patient Communities: Inductive Case Study." *Journal of Medical Internet Research*, 22(3), e15983.
3. Gaskin, J. E., and **Skousen, T.** (2016). "Time-Chunking and Hyper-Refocusing in a Digitally-Enabled Workplace: Six Forms of Knowledge Workers." *Frontiers in Psychology*, 7, 1627

## PAPERS UNDER REVIEW

1. Safadi, H., **Skousen, T.**, Karahanna, E. "Participatory Governance of Firm-Sponsored Online Communities." *Information Systems Research (Conditional Acceptance)*.

2. Skousen, T., Safadi, H., Young, C., “A Recipe for Resilience: Case Study Examining Member Leaders in Online Communities.” **Journal of Medical Internet Research** (*1<sup>st</sup> Round of Review*)

## CONFERENCE PROCEEDINGS AND PRESENTATIONS

1. **Skousen, T.**, Steffen, J., Chandler, C., Rosengren, W., Gaskin, J., Meservy, T. “Asynchronous Video Interviews and Artificial Intelligence: A Multi-Study Exploration.” *International Conference for Information Systems*, Copenhagen, Denmark, December 2022
2. **Skousen, T.**, Safadi, H., Watson, R. “Open Communities and Formal Organizations: A Symbiosis View,” *International Conference for Information Systems*, Virtual, December 2020 (**Best Theory Paper Award Winner**)
3. Safadi, H., Watson, R., and **Skousen, T.** “Organizations and Communities: A Symbiosis View,” *Americas Conference on Information Systems*, 2020
4. **Skousen, T.**, Safadi, H., Karahanna, E., Young, C., and Chebib, F. “Tension Resolution and Sustaining Knowledge Flows in Online Communities,” *International Conference for Information Systems*, Munich, Germany, December 2019 (**Best Theory Paper Award Winner**)
5. **Skousen, T.** and Karahanna, E. “Diversity in Peer-Advice Networks and the Emergence of Collective Post-Adoptive Attitudes: A Multilevel Perspective,” *International Conference for Information Systems*, Munich, Germany, December 2019
6. Gaskin, J. E., and **Skousen, T.** “Time-Chunking Strategies in Digitally-enabled Knowledge Work”. *CNoW Pre-ICIS Workshop*, Dublin, Ireland, December 2016

## WORKING PAPERS

1. “Online Community Resilience: Evidence from Mayo Clinic Connect” (with Hani Safadi)
2. “Interruption Management Interventions and the Role of Technology” (with Adela Chen, Elena Karahanna, and Jacob Steffen)
3. “Technological Health: A New Perspective on Individual Well-Being in the Digital Era” (with James Lear)
4. “The Evolution of User-Generated Content in Emergent and Formal Online Spaces”
5. “From Digital Alienation to Digital Consciousness: A Critical Theory Approach to Understanding Excessive Social Media Use” (with P. Kumar Sachin)
6. “Asynchronous Interviews: The Effects of Artificial Intelligence” (with James Gaskin, Tom Meservy, Cherileigh Chandler, Jacob Steffen, and Warren Rosengren)
7. “Mindful Mobile Use: How Well-Being is Moderated by Mindful Awareness” (with James Gaskin, Tom Meservy, Michael Matthews, Jacob Steffen, and Nathan Burton)

## INVITED PRESENTATIONS

1. Brigham Young University, Information Systems Department, 2019
2. Mayo Clinic, Mayo Clinic Social Media Network Annual Conference, 2019

## TEACHING EXPERIENCE

### Instructor of Record

*Brigham Young University*

IS 315: Introduction to Python Data Analytics, 2023

*University of Georgia*

MIST 4610: Data Management and Analytics (SQL), 2020-2022

- Spring 2023 (Overall Evaluation: 4.93/5)
- Fall 2021 (Overall Evaluation: 4.7/5)
- Fall 2020 (Overall Evaluation: 4.83/5)

*Brigham Young University (pre-PhD)*

IS 110: Spreadsheets and Business Analysis, 2017-2018

- Winter 2018 (Overall Evaluation: 4.9/5)
- Fall 2017 (Overall Evaluation: 5/5)

### Teaching Assistant

*University of Georgia*

MIST 5730/6380: Advanced Data Management and Analytics (Python), 2021

*Brigham Young University*

BUSM 540: Organizational Behavior, 2016-2017

## INDUSTRY EXPERIENCE

*Brevium Inc, Account Manager, 2014-2018*

- Developed analytical tools to improve efficiency and effectiveness regarding the recognition of underperforming customers.
- Trained Practice Administrators and Doctors for over 200 different medical practices on software that improves healthcare compliance.

## ACADEMIC AWARDS AND ACHIEVEMENTS

ICIS Best Track Reviewer	2023
ICIS Doctoral Consortium	2022
Recipient of UGA Outstanding Teaching Assistant Award	2022
Recipient of UGA's Graduate School Dean's Award	2021
ICIS Best Track Reviewer	2020
ICIS Best Theory Paper Award	2020
AMCIS Advanced Doctoral Consortium	2020
ICIS Best Theory Paper Award	2019
Winner of the AIS – Bocconi Ph.D. Student Travel Grant	2019
"Most Outstanding MISM Student", BYU	2017
Marriott School of Management Dean's List	2014-2016

## **ACADEMIC SERVICE**

### **Internal Service**

IS 315 Coordinator	2023
BSIS Admissions Committee	2023
Student Recruitment Committee	2023-Present
Workshop Coordinator, University of Georgia	2020-2021

### **External Service**

ICIS Doctoral Student Corner Co-Chair, Copenhagen Denmark	2022
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Ad hoc Reviewer:

*MIS Quarterly*

*Information Systems Journal*

*Journal of Medical Internet Research*

*Frontiers of Psychology*

*International Conference for Information Systems*

*Americas Conference on Information Systems*

*Hawaii International Conference on Systems Sciences*

*European Conference on Information Systems*

*Electronic Commerce Research and Applications*